

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

Date: 31st March 2023

Category: Customs
Issued by: ICEGATE

Advisory for Electronic Cash Ledger on ICEGATE

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

Table of Contents

1. Introduction	3
2. Overview of Electronic Cash Ledger	3
3. Authorized user for Electronic Cash Ledger account.....	3
4. Create/Activate Electronic Cash Ledger account.....	4
5. Top-up Electronic Cash Ledger account.....	8
6. Payment of Custom Duty through different modes	16
6.1 Challans Payment through NEFT/RTGS.....	16
6.2 Challans Payment through Internet Banking.....	20
6.3 Challans Payment through Electronic Cash Ledger	24
7. Authorized banks for Custom duty through Net Banking.....	28

Directorate General of Systems and Data Management

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

1. Introduction

The new CBIC E-Payment platform, a marquee initiative of CBIC (ICEGATE), has been envisaged to enable the functionality for collecting both tax and non-tax receipts for CBIC on behalf of Third-party applications like CBIC GST, SEZ, and ICES or any other third-party application in future through multiple modes of payment i.e. NEFT/ RTGS and Internet Banking and Electronic Cash Ledger. The platform has been designed as best-in-class with real time API based integration between ICEGATE and all stakeholders to provide superior user experience of payment to the Taxpayer and real-time accounting and settlement of government revenues.

2. Overview of Electronic Cash Ledger

- The e-Cash Ledger module enables user to create a virtual account on ICEGATE website and act as mode of payment to pay custom duties online apart from the current mode of payments which are Internet Banking and NEFT/RTGS.
- Cash ledger is a type of wallet facility on ICEGATE website to credit funds in the virtual account of the registered trade user and use for custom duty payments.
- A wallet can be activated by the registered IEC holders and deposits can be made into it through Internet Banking or NEFT/RTGS.
- To ensure no unauthorized access to Cash Ledger account the service is only available post login and to further enhance the access control mobile and email OTP based mechanism is envisaged in e-Cash Ledger.

3. Authorized user for Electronic Cash Ledger account

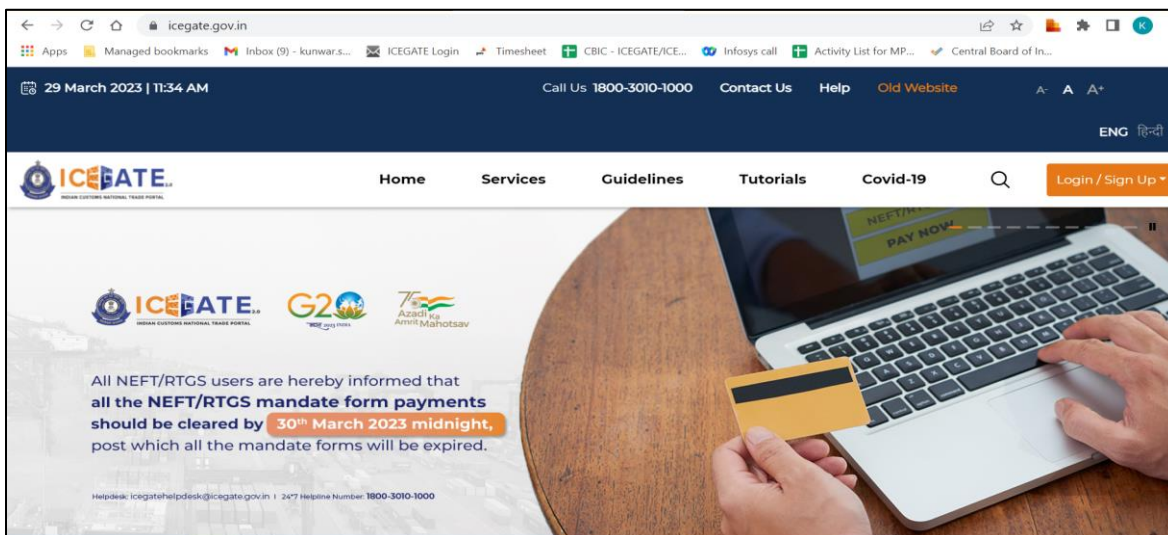
S.NO	User Type	ECL Wallet Functionality
1.	IEC Holder	Yes
2.	CHA	Yes
3.	Courier Partners	Yes
4.	Unaccompanied Baggage declaration	Yes
5.	Central Excise	No
6.	SEZ	No

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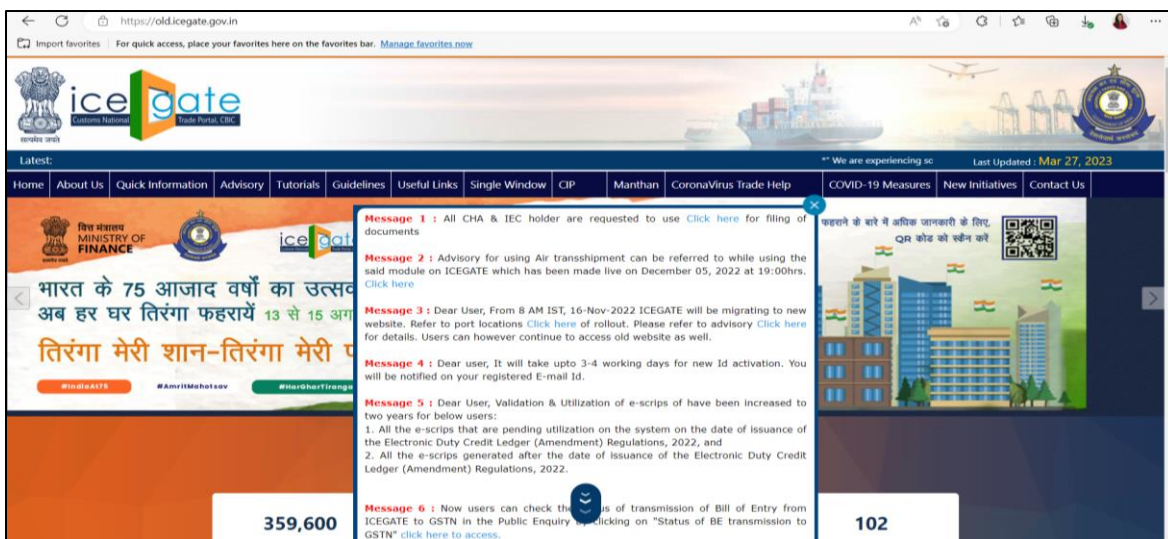
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4. Create/Activate Electronic Cash Ledger account

- a) User will go to www.icegate.gov.in and click on old website.

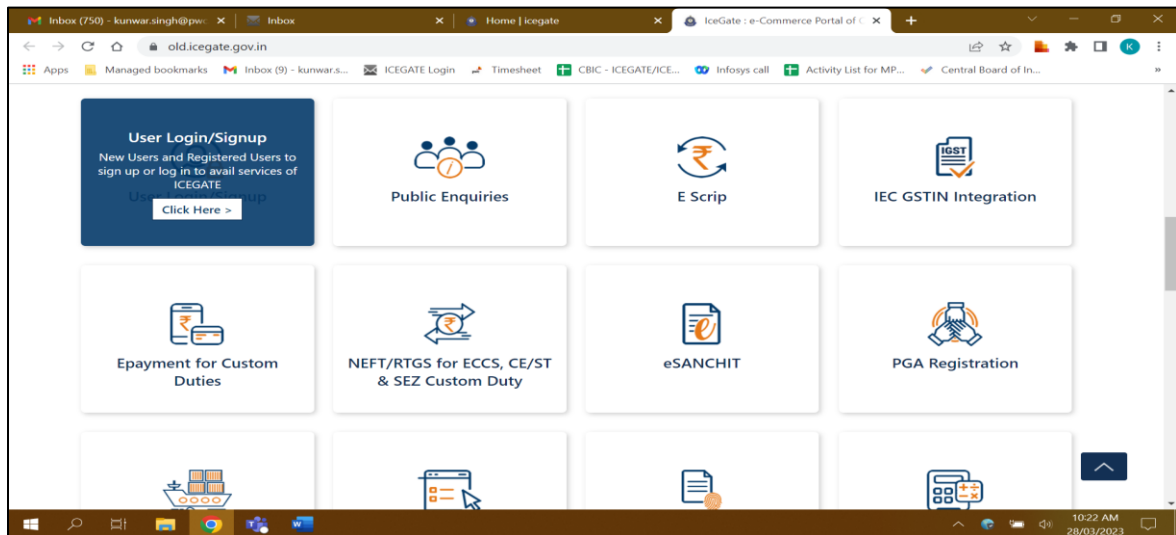


- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.

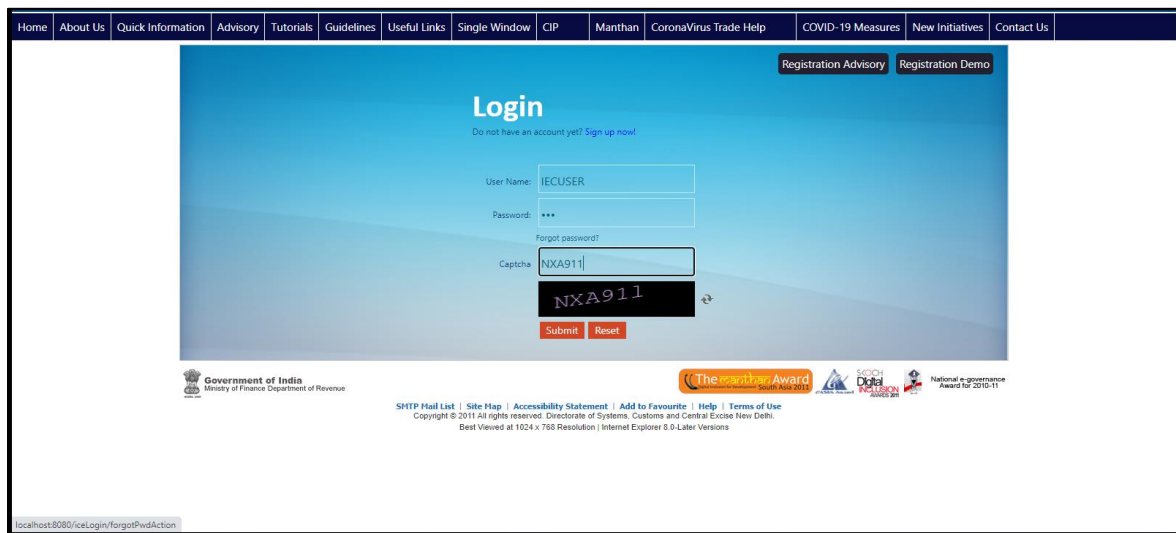


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c) User will click on 'User Login/SignUp' box under 'Our Services' on the homepage.



d) User will fill the login details and click on Submit.



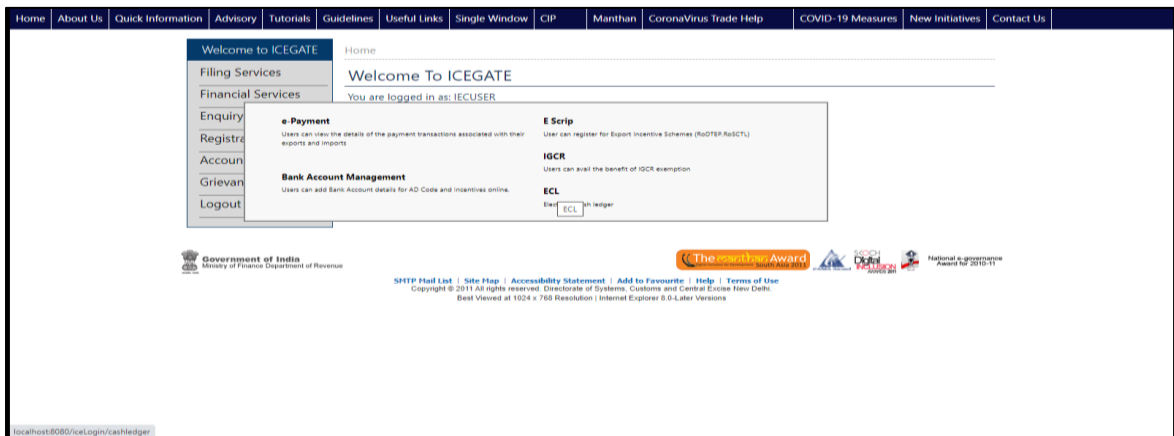
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e) Once login is successful, user will be directed to 'Welcome to ICEGATE' page.

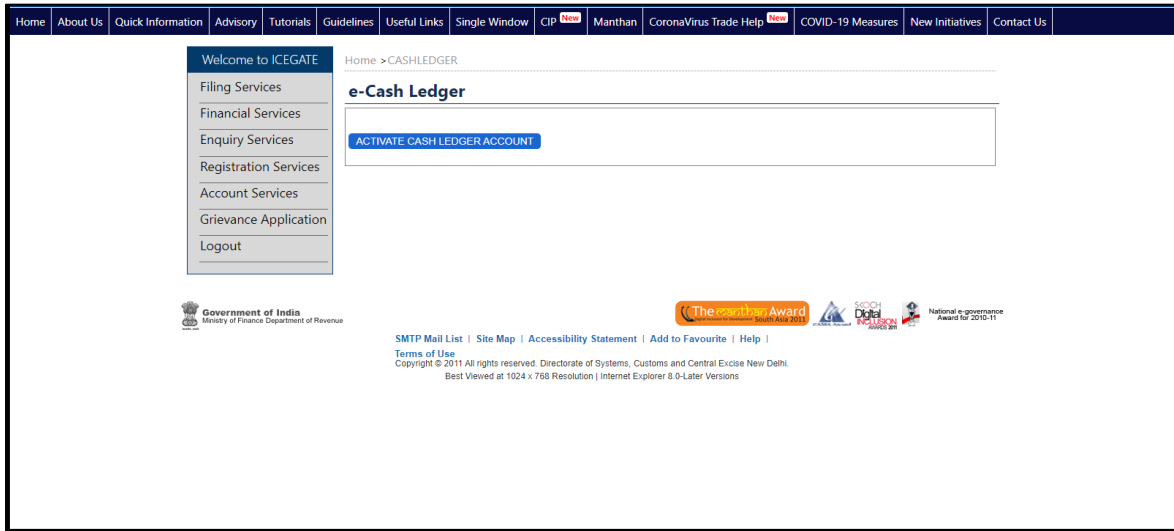


f) After clicking on Financial Services, Electronic Cash Ledger option will be available as displayed below.



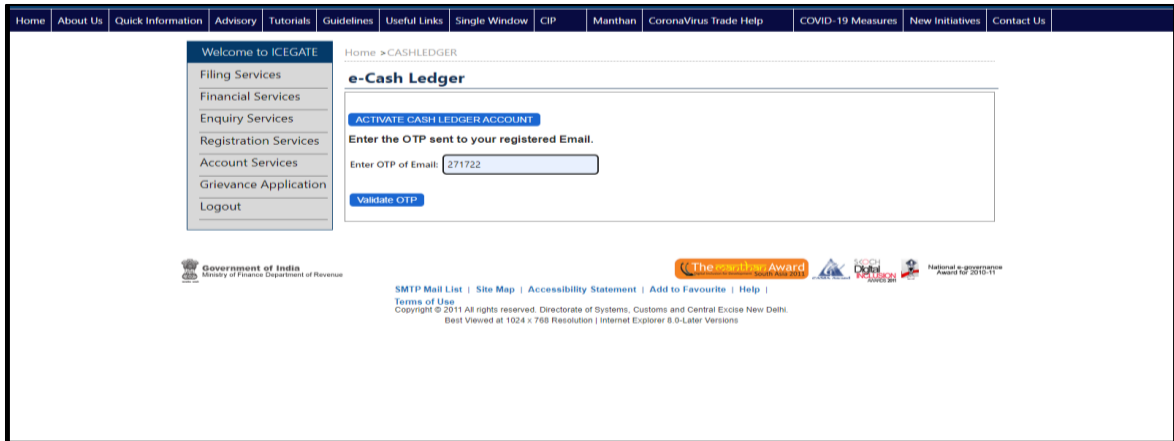
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- g) Once user clicks on Electronic Cash Ledger, he/she will be navigated to E-Cash Ledger dashboard where Activate Cash Ledger button will be available on screen.



The screenshot shows the ICEGATE 2.0 portal. The top navigation bar includes links like Home, About Us, Quick Information, Advisory, Tutorials, Guidelines, Useful Links, Single Window, CIP, Manthan, CoronaVirus Trade Help, COVID-19 Measures, New Initiatives, and Contact Us. A left sidebar menu lists services: Filing Services, Financial Services, Enquiry Services, Registration Services, Account Services, Grievance Application, and Logout. The main content area is titled 'e-Cash Ledger' and features a prominent blue button labeled 'ACTIVATE CASH LEDGER ACCOUNT'. The footer contains government logos, award mentions (The e-Governance Award, National e-governance Award), and copyright information for 2011.

- h) After clicking on Activate Cash Ledger Account, OTP will be sent to registered Email ID and mobile number for verification. User will enter the OTP and click on validate OTP button.

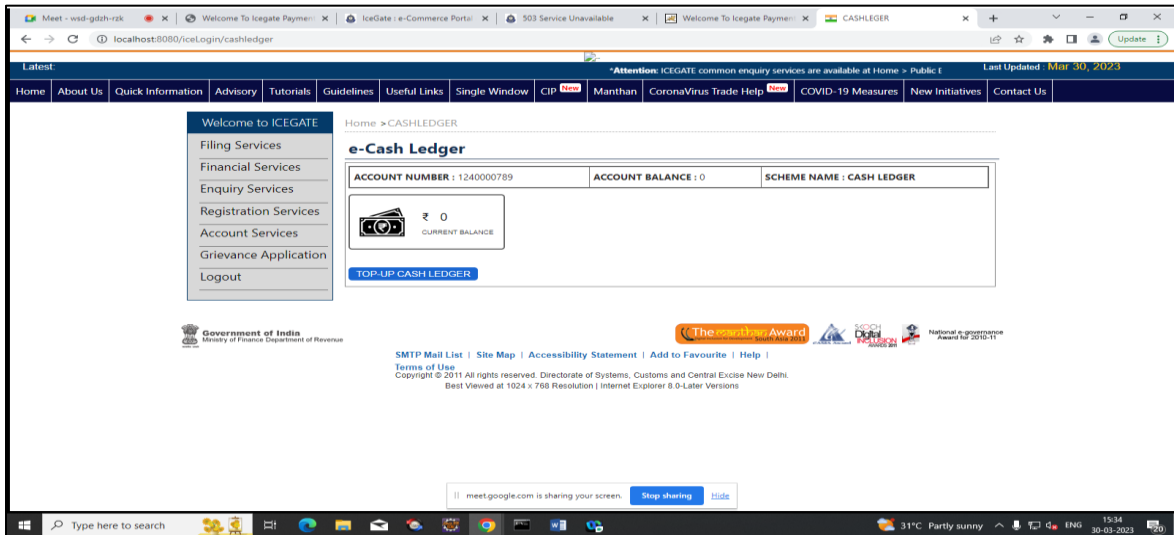


This screenshot shows the same ICEGATE portal but at the verification stage. The 'ACTIVATE CASH LEDGER ACCOUNT' button is no longer visible. Instead, there is a section titled 'Enter the OTP sent to your registered Email.' which includes a text input field with the value '271722' and a blue button labeled 'Validate OTP'. The rest of the page layout, including the navigation bar and footer, remains identical to the previous screenshot.

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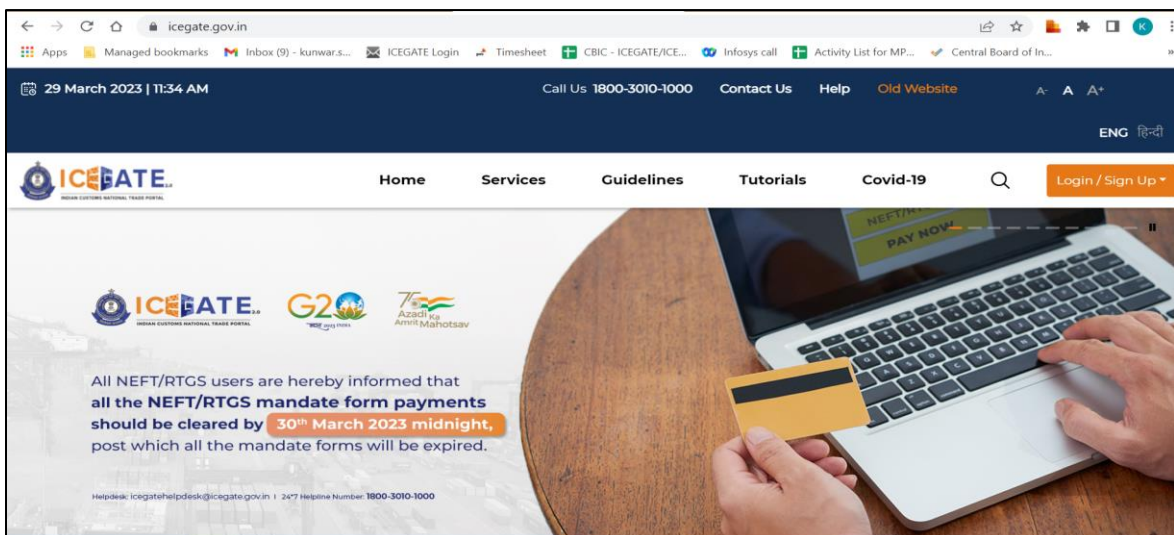
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- i) If OTP is verified successfully, User E-Cash Ledger account will be activated.



5. Top-up Electronic Cash Ledger account

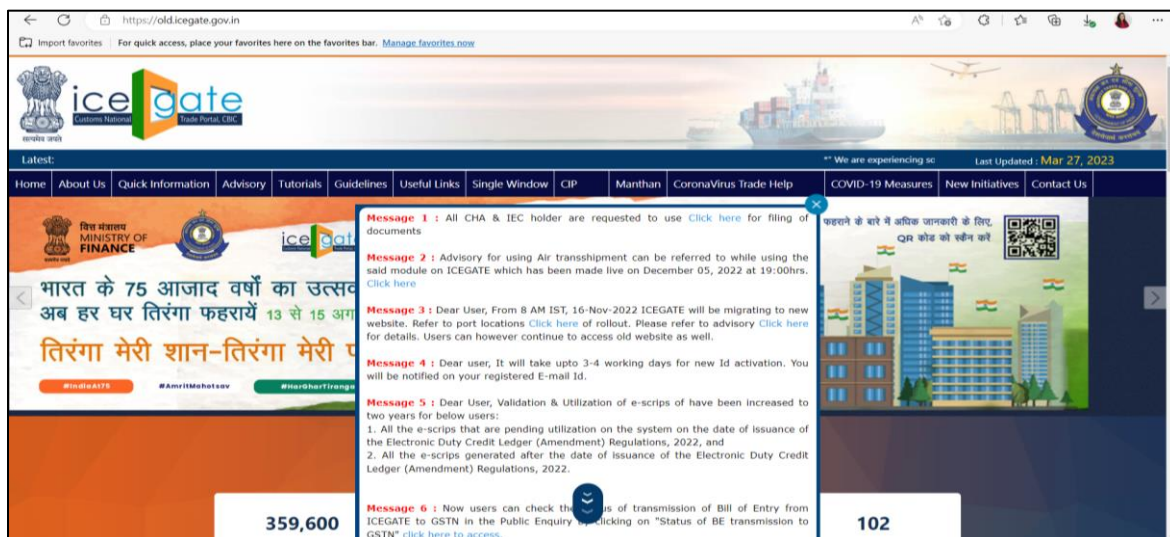
- a) User will go to www.icegate.gov.in and click on old website.



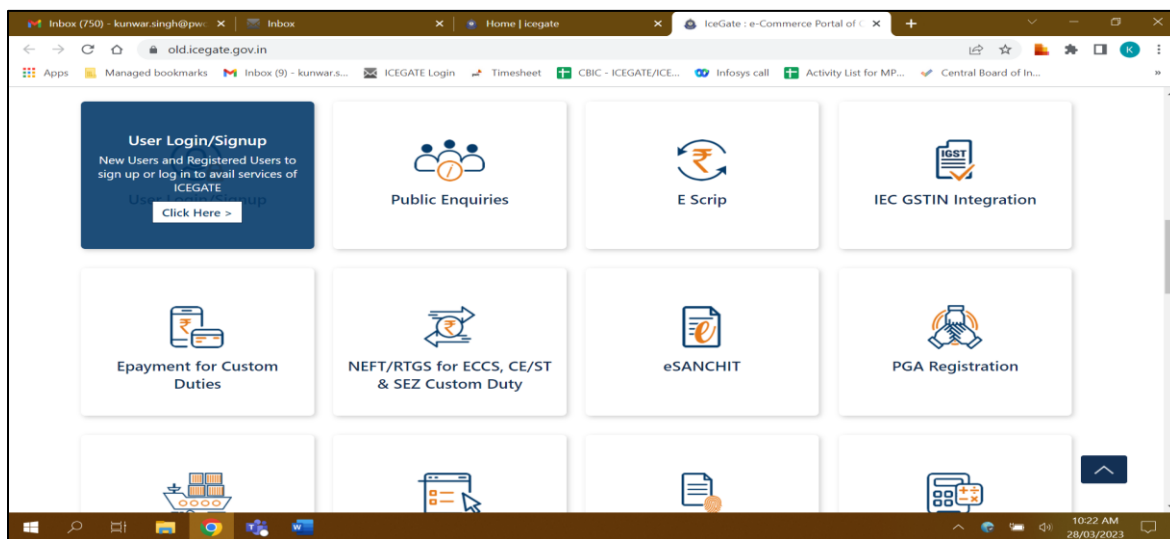
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- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.

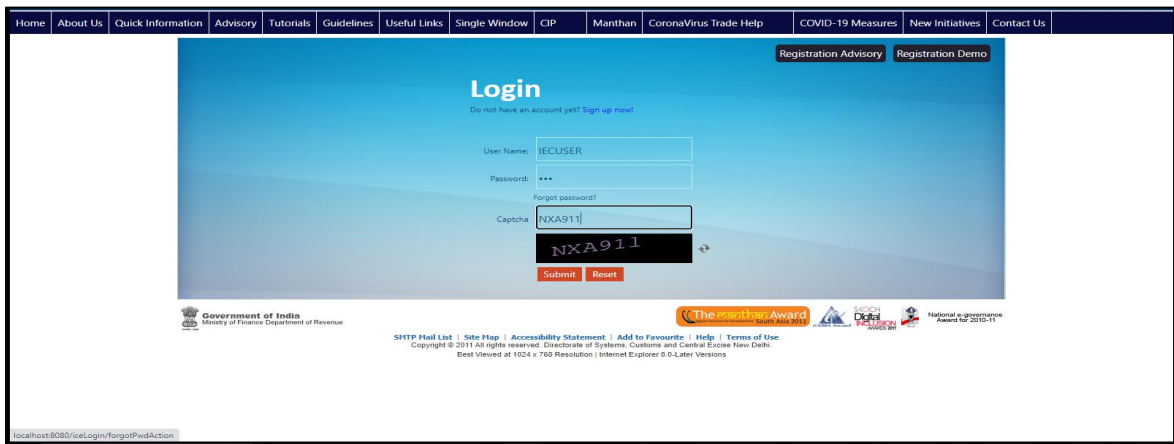


- c) User will click on 'User Login/SignUp' box under 'Our Services'.



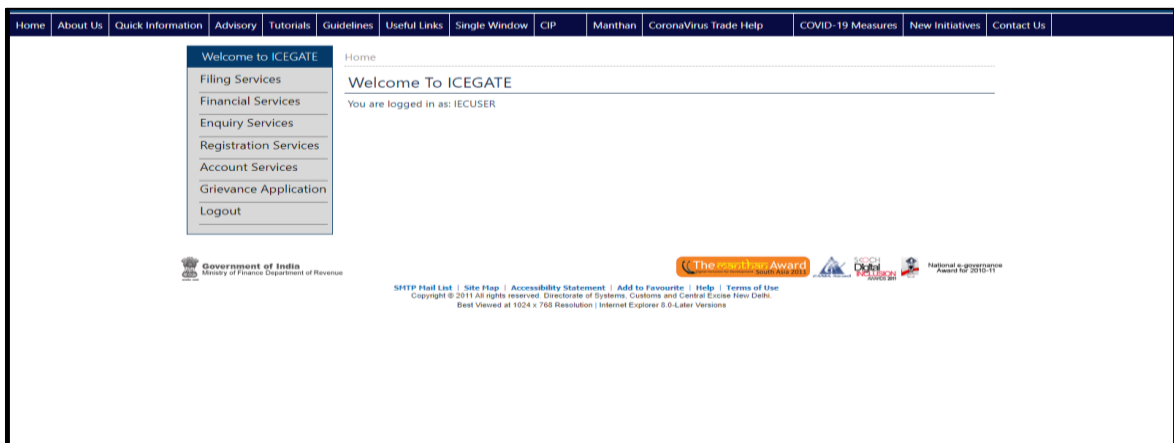
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d) User will fill the login details and click on Submit.



The screenshot shows the ICEGATE Login page. At the top is a navigation bar with links: Home, About Us, Quick Information, Advisory, Tutorials, Guidelines, Useful Links, Single Window, CIP, Manthan, CoronaVirus Trade Help, COVID-19 Measures, New Initiatives, and Contact Us. Below the navigation bar, there are buttons for 'Registration Advisory' and 'Registration Demo'. The main content area has a blue background with the word 'Login' in large white text. Below it, a link says 'Do not have an account yet? Sign up now!'. There are three input fields: 'User Name' with the value 'IECUSER', 'Password' with masked characters '***', and 'Forgot password?'. Below these is a 'Captcha' field showing 'NXA911' and a distorted image of the same text. At the bottom of the login form are 'Submit' and 'Reset' buttons. The footer contains the Government of India logo, Ministry of Finance Department of Revenue, and various award logos including 'The e-Samrat Award' and 'National e-governance Award for 2010-11'. Copyright text at the bottom reads: 'SHTP Mail List | Site Map | Accessibility Statement | Add to Favourite | Help | Terms of Use Copyright © 2011 All rights reserved. Directorate of Systems, Customs and Central Excise New Delhi. Best Viewed at 1024 x 768 Resolution | Internet Explorer 9.0-Later Versions'.

e) Once login is successful, user will be directed to 'Welcome to ICEGATE' page.

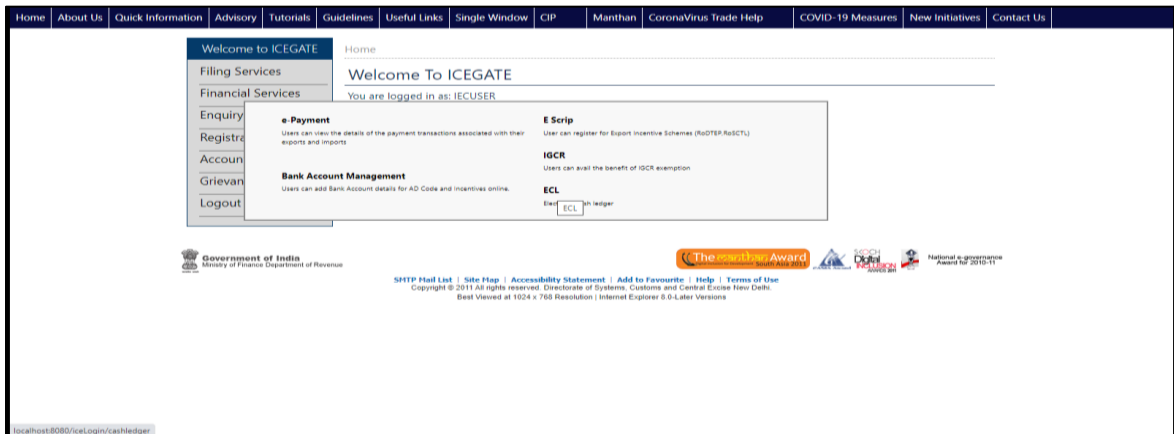


The screenshot shows the ICEGATE Welcome page. The navigation bar is the same as the login page. On the left, there is a sidebar menu with the following items: 'Welcome to ICEGATE' (highlighted), 'Filing Services', 'Financial Services', 'Enquiry Services', 'Registration Services', 'Account Services', 'Grievance Application', and 'Logout'. The main content area has a white background with the heading 'Welcome To ICEGATE' and the text 'You are logged in as: IECUSER'. The footer is identical to the login page, showing the Government of India logo, Ministry of Finance Department of Revenue, award logos, and copyright information.

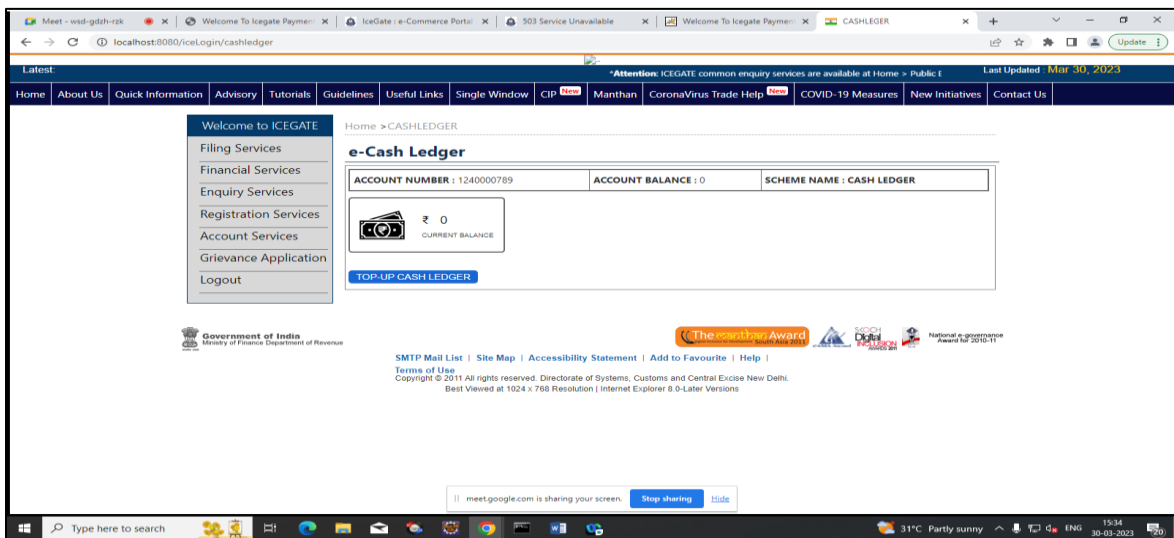
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- f) After clicking on Financial Services, Electronic Cash Ledger option will be available as displayed below.

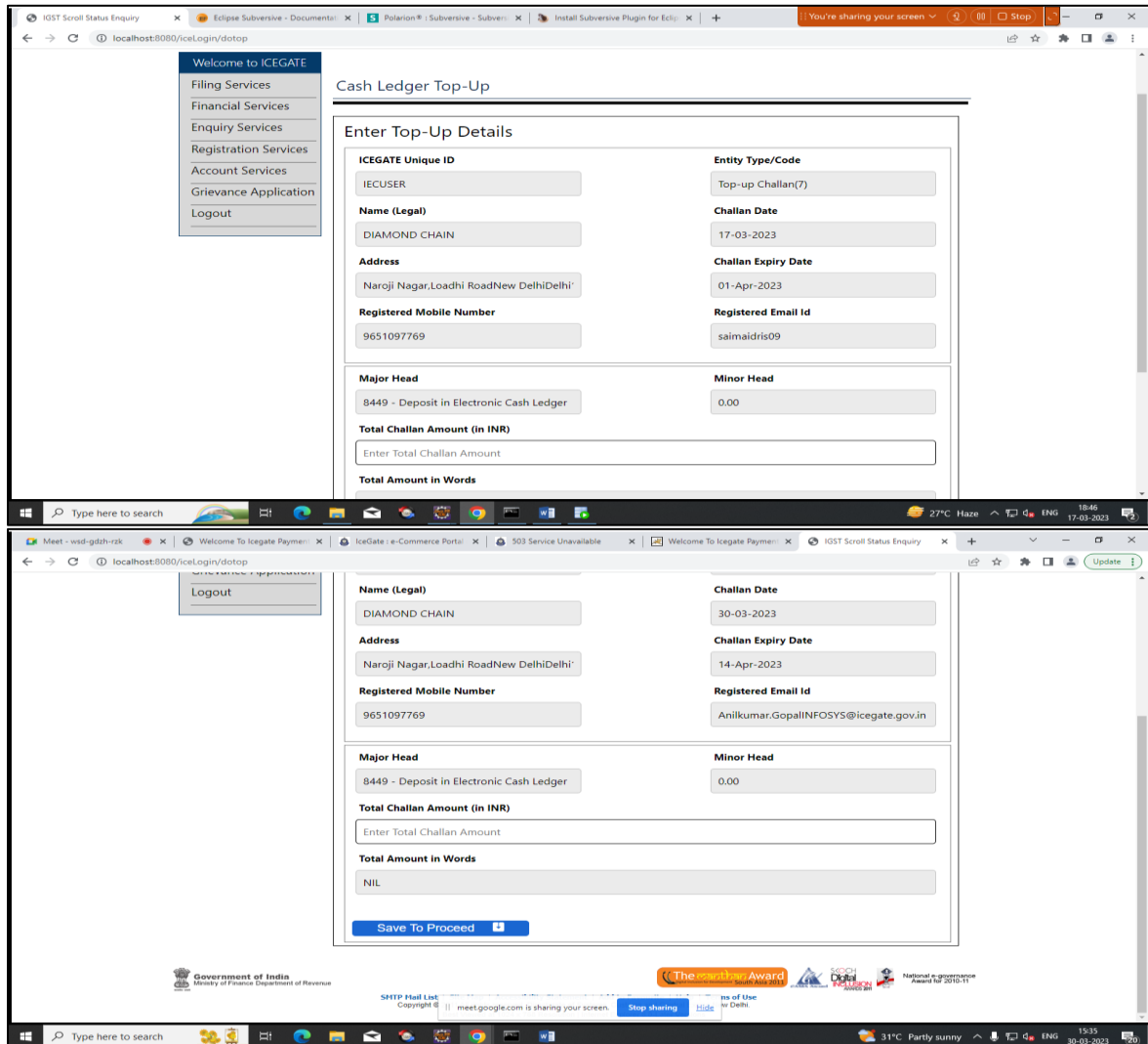


- g) User will be directed to E-Cash Ledger dashboard.



Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- h) User will click on Top-up Cash Ledger and fill the top-up details as mentioned below and click on 'Submit and Proceed to Payment' button for generation of top up challan.



Welcome to ICEGATE

- Filing Services
- Financial Services
- Enquiry Services
- Registration Services
- Account Services
- Grievance Application
- Logout

Cash Ledger Top-Up

Enter Top-Up Details

ICEGATE Unique ID IEUSER	Entity Type/Code Top-up Challan(7)
Name (Legal) DIAMOND CHAIN	Challan Date 17-03-2023
Address Naroji Nagar, Loadhi Road New Delhi Delhi	Challan Expiry Date 01-Apr-2023
Registered Mobile Number 9651097769	Registered Email Id saimaids09
Major Head 8449 - Deposit in Electronic Cash Ledger	Minor Head 0.00
Total Challan Amount (in INR) Enter Total Challan Amount	
Total Amount in Words NIL	

Save To Proceed

Government of India
Ministry of Finance, Department of Revenue

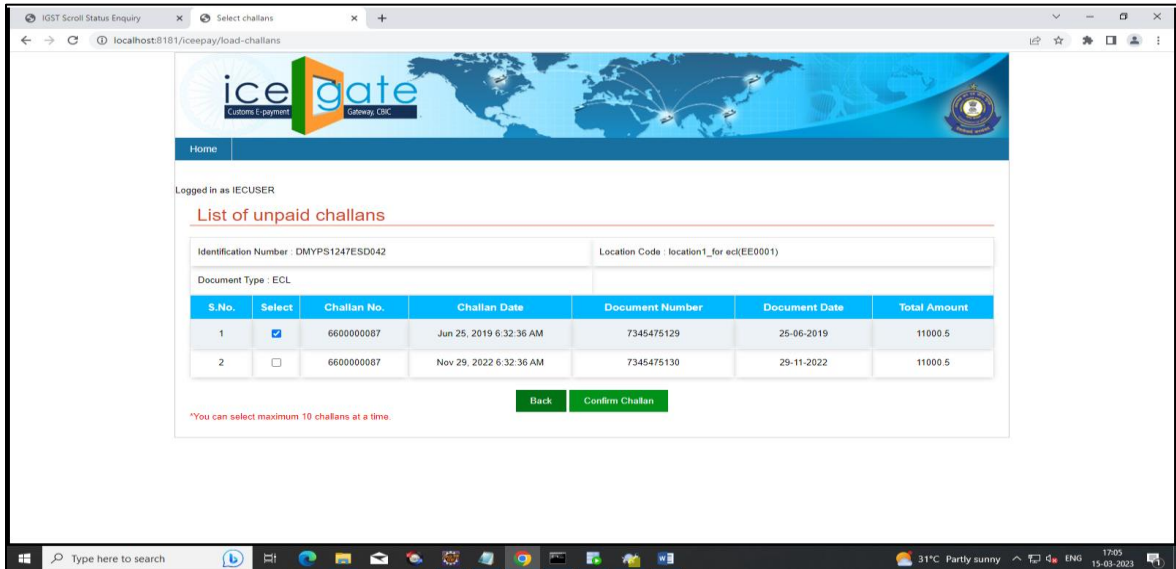
SRTP Final List
Copyright © meet.google.com is sharing your screen. Stop sharing Hide

The e-Governance Award
National e-Governance Award for 2010-11

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- i) User will be directed to List of unpaid challans, where user can select the challans from the list of challans as mentioned below.



ice gate
Customs E-payment Gateway, CBC

Home

Logged in as IECUSER

List of unpaid challans

Identification Number : DMYP51247ESD042 Location Code : location1_for eci(EE0001)

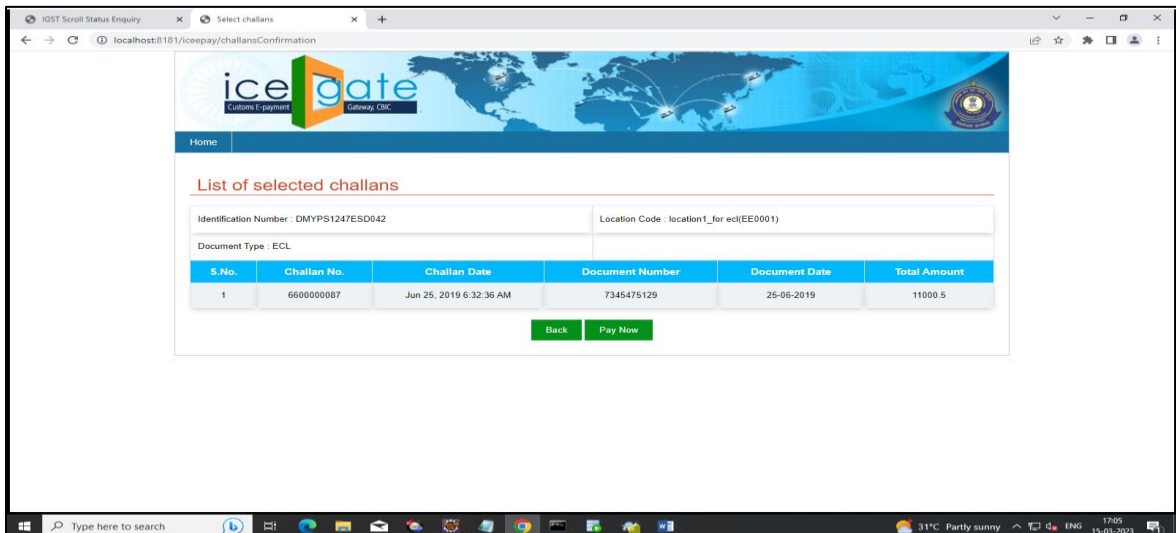
Document Type : ECL

S.No.	Select	Challan No.	Challan Date	Document Number	Document Date	Total Amount
1	<input checked="" type="checkbox"/>	6600000087	Jun 25, 2019 6:32:36 AM	7345475129	25-06-2019	11000.5
2	<input type="checkbox"/>	6600000087	Nov 29, 2022 6:32:36 AM	7345475130	29-11-2022	11000.5

[Back](#) [Confirm Challan](#)

*You can select maximum 10 challans at a time.

- j) After selecting the challans, user will click on Pay Now.



ice gate
Customs E-payment Gateway, CBC

Home

List of selected challans

Identification Number : DMYP51247ESD042 Location Code : location1_for eci(EE0001)

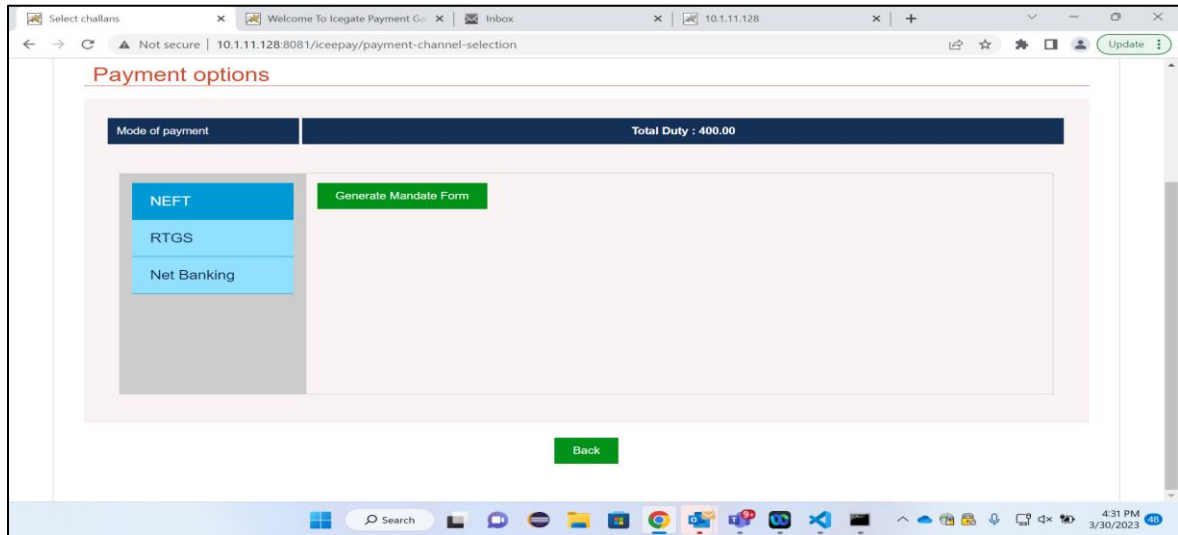
Document Type : ECL

S.No.	Challan No.	Challan Date	Document Number	Document Date	Total Amount
1	6600000087	Jun 25, 2019 6:32:36 AM	7345475129	25-06-2019	11000.5

[Back](#) [Pay Now](#)

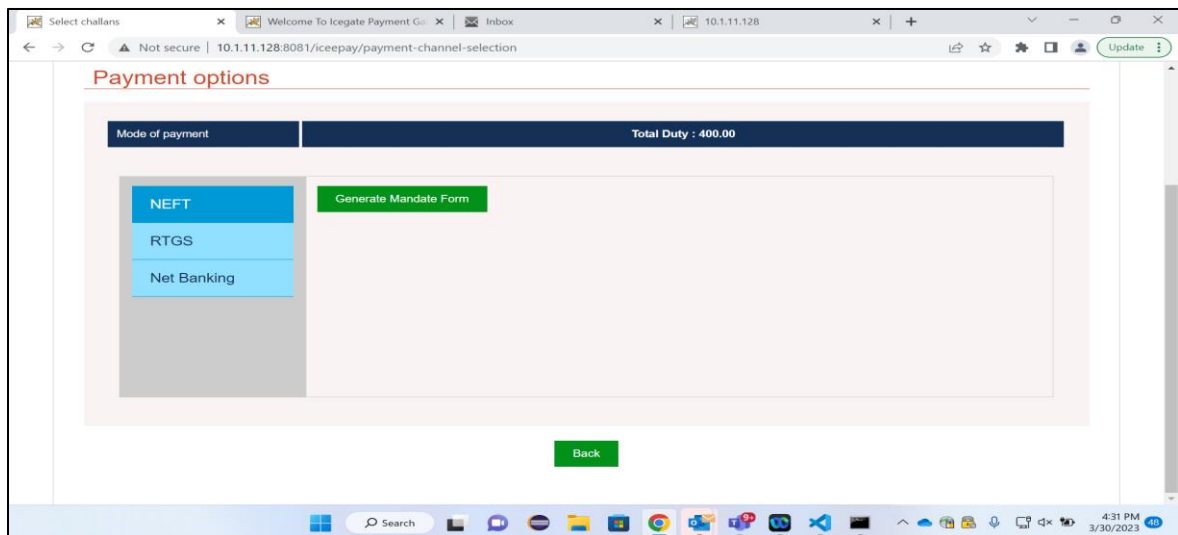
Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- k) User will be directed to payment option where NEFT , RTGS and Netbanking modes of payment will be available . User can select any mode of payment. By default NEFT Mode of payment is selected.



The screenshot displays the 'Payment options' interface. At the top, there's a header with 'Mode of payment' and 'Total Duty : 400.00'. Below this, a list of payment modes is shown: NEFT, RTGS, and Net Banking. NEFT is highlighted in blue. To the right of this list is a green button labeled 'Generate Mandate Form'. At the bottom of the form area is a green 'Back' button. The browser's address bar shows the URL '10.1.11.128/iceepay/payment-channel-selection'.

- l) If user selects NEFT/RTGS as mode of payment, an option to generate mandate form will be available as mentioned in below screen.

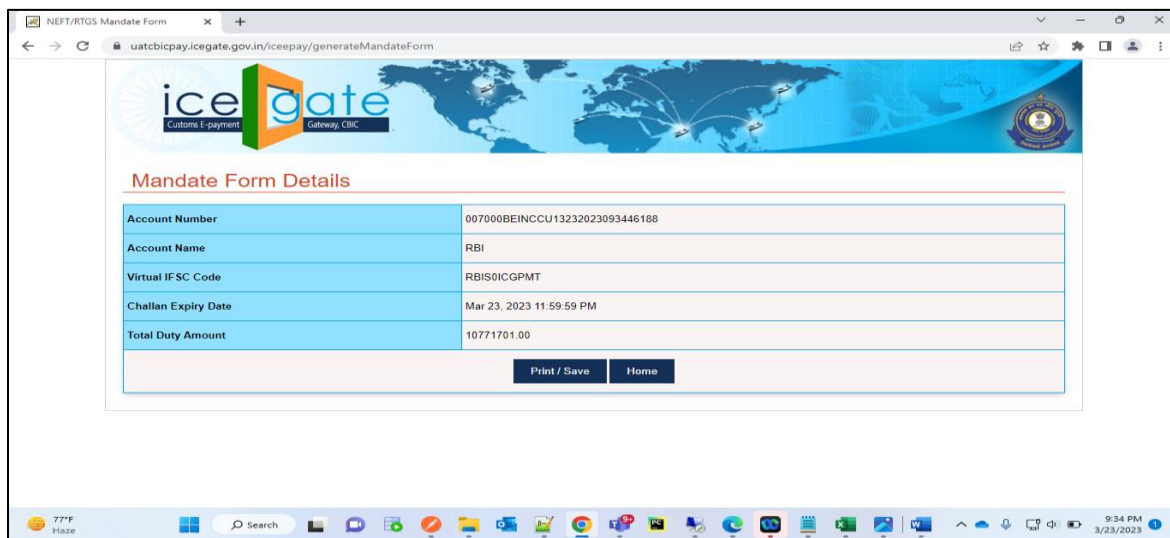


This screenshot is identical to the one above, showing the 'Payment options' page. The 'Mode of payment' section has NEFT selected, and the 'Generate Mandate Form' button is present. The 'Total Duty' remains 400.00. The 'Back' button is at the bottom.

Directorate General of Systems and Data Management

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- m) After clicking on Generate Mandate form, a Mandate Form with all the details will be generated. After that user can make the payment through Internet Banking or Over the Counter (OTC) by taking the print of the Mandate form. Once the transaction is successful, user can check the E-Cash Ledger balance on the dashboard. However, it will take around 30 minutes to 60 minutes to reflect balance on E-Cash Ledger dashboard.

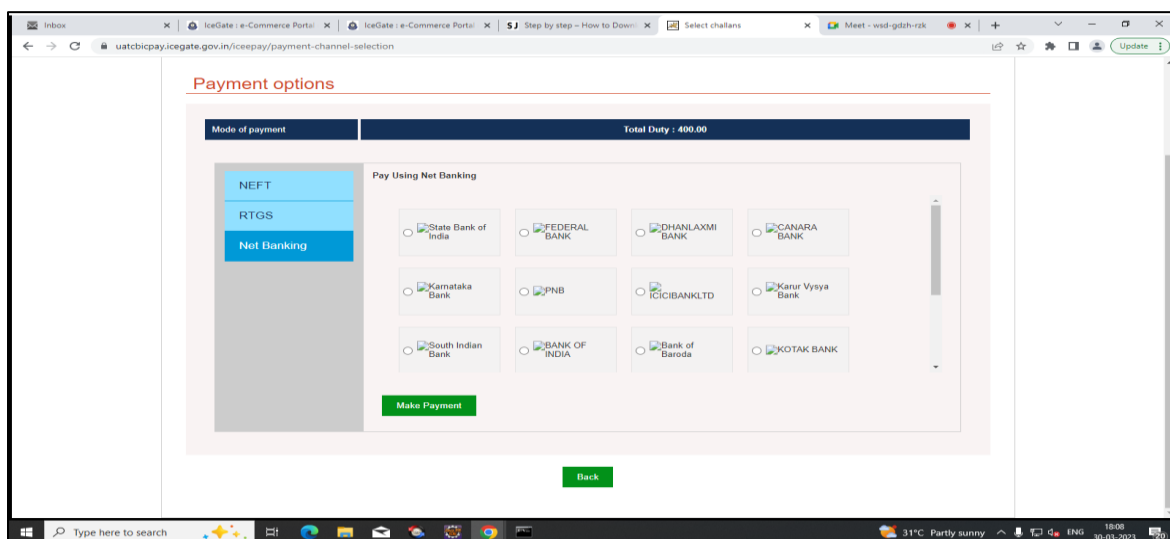


The screenshot shows the 'NEFT/RTGS Mandate Form' page. The header includes the ICEGATE logo and a world map. The main content area is titled 'Mandate Form Details' and contains a table with the following information:

Account Number	007000BEINCCU13232023093446188
Account Name	RBI
Virtual IFSC Code	RBIS0ICGPM
Challan Expiry Date	Mar 23, 2023 11:59:59 PM
Total Duty Amount	10771701.00

At the bottom of the table are two buttons: 'Print / Save' and 'Home'.

- n) If user selects Internet Banking as mode of Payment, the list of authorized banks will be displayed from which user can select the desired bank for payment and click on 'Make Payment' button.

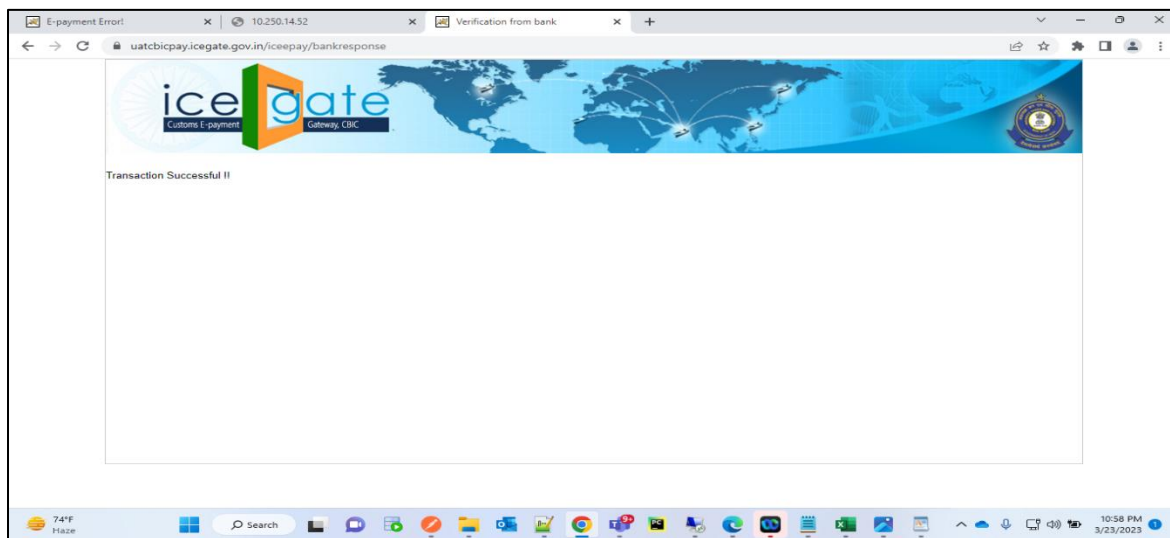


The screenshot shows the 'Payment options' page. The header includes the ICEGATE logo and a world map. The main content area is titled 'Payment options' and contains a table with the following information:

Mode of payment	Total Duty : 400.00
<div>NEFT</div> <div>RTGS</div> <div>Net Banking</div>	<p>Pay Using Net Banking</p> <div> <input type="radio"/> State Bank of India <input type="radio"/> FEDERAL BANK <input type="radio"/> DHANLAXMI BANK <input type="radio"/> CANARA BANK </div> <div> <input type="radio"/> Karnataka Bank <input type="radio"/> PNB <input type="radio"/> ICICIBANKLTD <input type="radio"/> Karur Vysya Bank </div> <div> <input type="radio"/> South Indian Bank <input type="radio"/> BANK OF INDIA <input type="radio"/> Bank of Baroda <input type="radio"/> KOTAK BANK </div> <p>Make Payment</p> <p>Back</p>

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CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

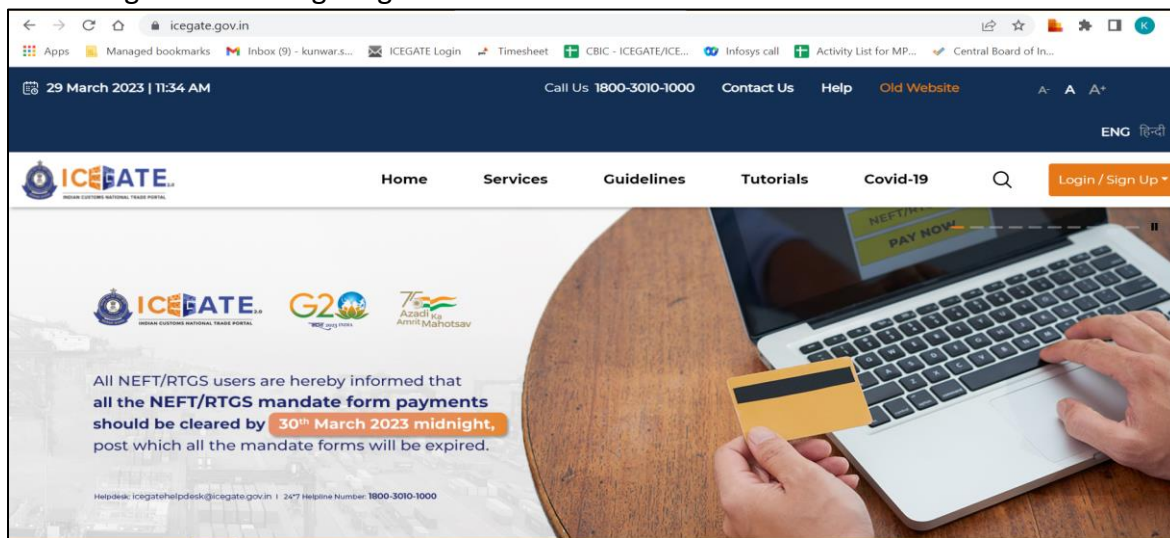
- o) User will be routed to Bank's Internet Banking page and once the payment is successful user will be re-directed to ICEGATE page with 'Transaction Successful' message. User can check the E-Cash Ledger balance on the E-Cash Ledger dashboard.



6. Payment of Custom Duty Challans through different modes

6.1 Challans Payment through NEFT/RTGS

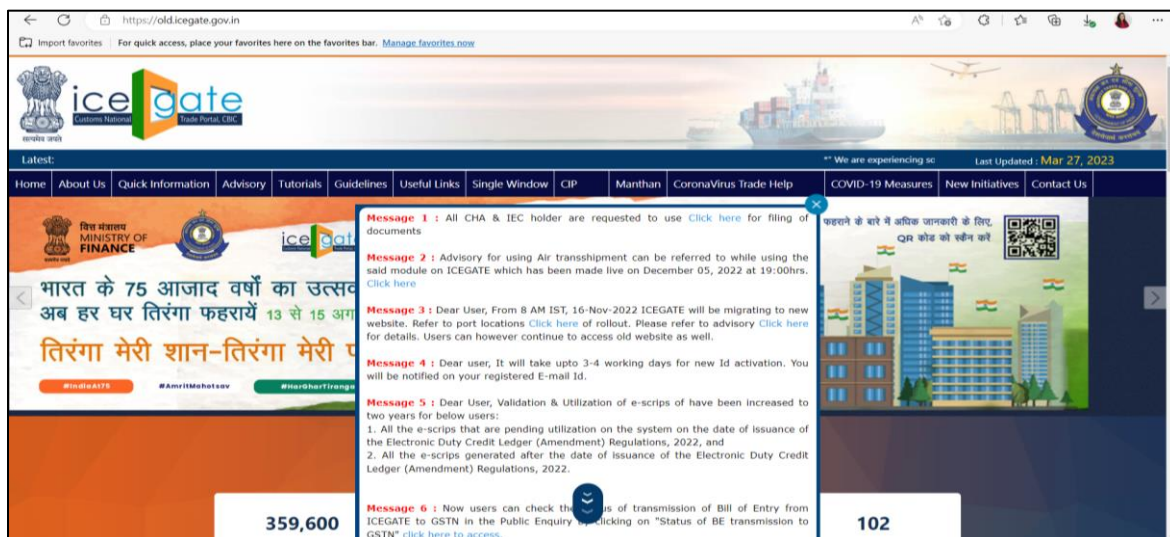
- a) User will go to www.icegate.gov.in and click on old website.



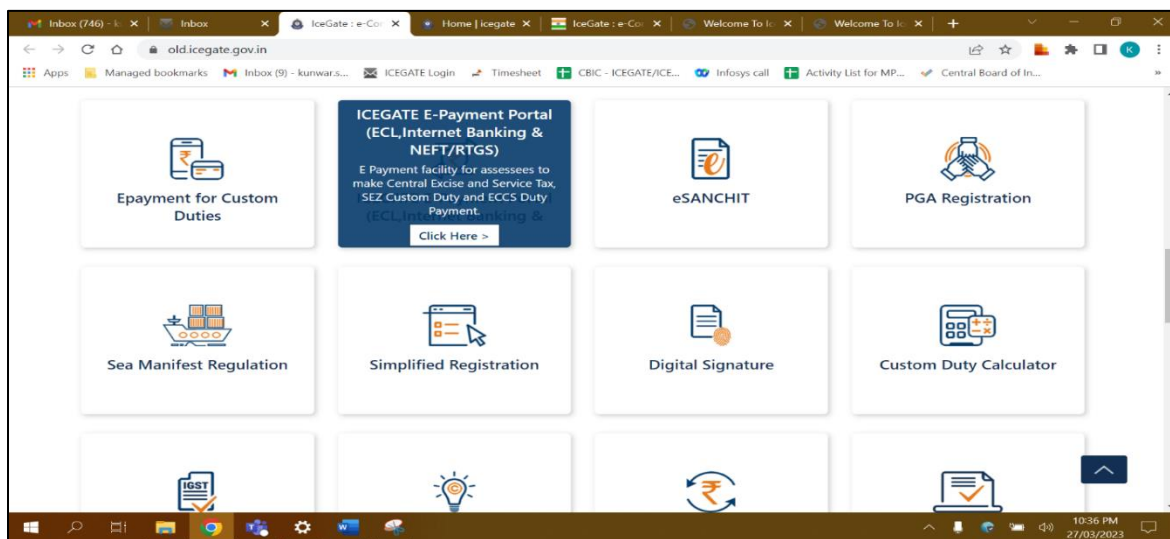
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CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.



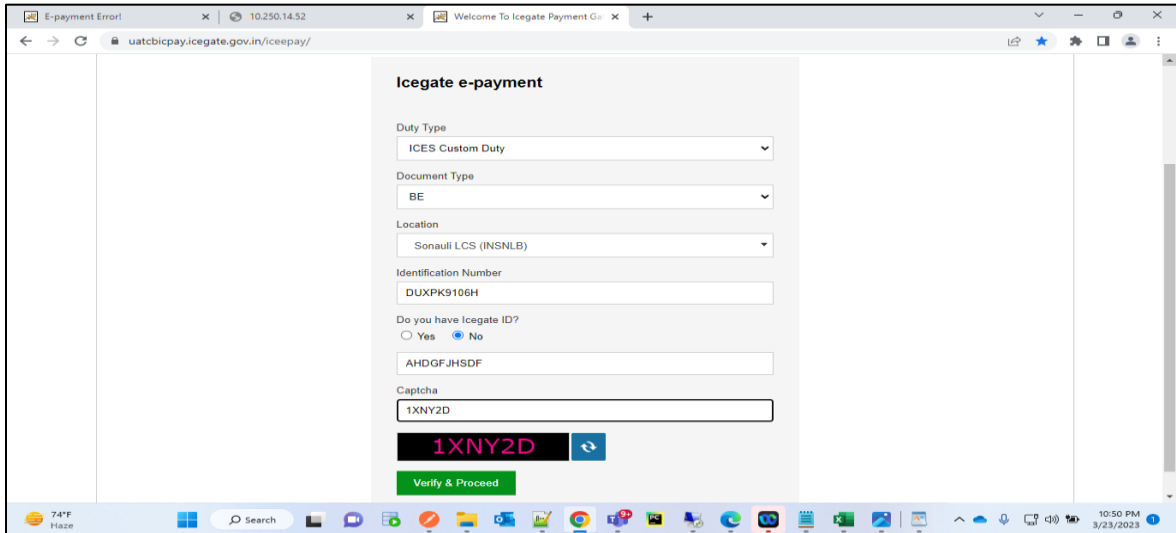
- c) User will click on 'ICEGATE E-Payment Portal' box under 'Our Services'.



Directorate General of Systems and Data Management

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- d) User will select the Duty type , Document type , Location and enter Identification number. After entering the details user will click on 'Verify & Proceed'.

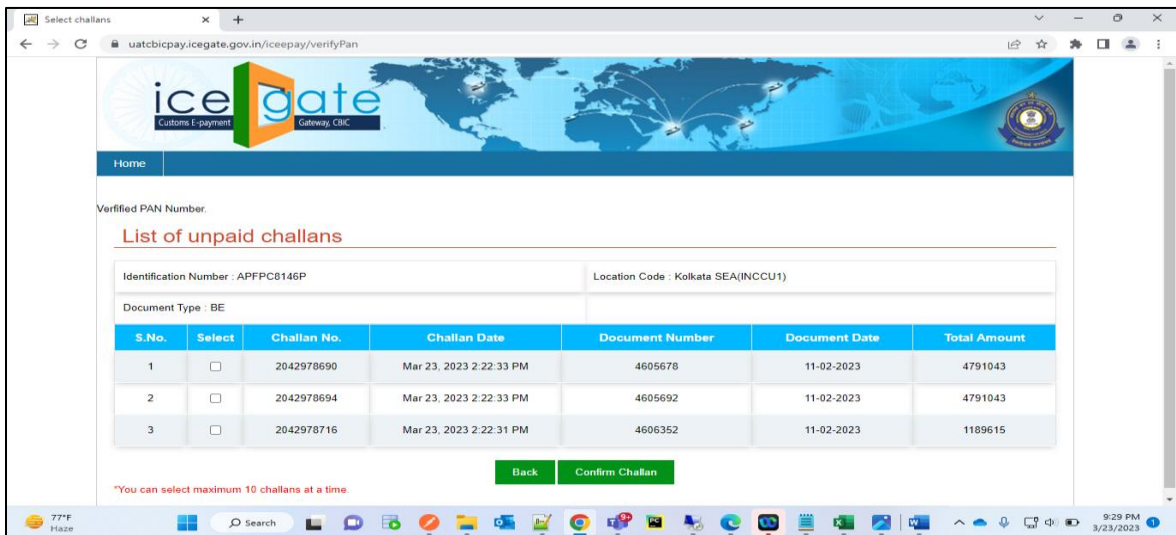


The screenshot shows the 'Icegate e-payment' form. The fields are as follows:

- Duty Type:** ICES Custom Duty
- Document Type:** BE
- Location:** Sonauli LCS (INSNLB)
- Identification Number:** DUXPK9106H
- Do you have Icegate ID?:** No (selected)
- Captcha:** 1XNY2D

At the bottom, there is a green 'Verify & Proceed' button.

- e) User will be able to see List of unpaid challans as mentioned below. User will select the challans against which Duty has to be paid.



The screenshot shows the 'Select challans' page. The header includes the 'icegate' logo and a world map. Below the header, there is a 'Verified PAN Number' section with the following details:

- Identification Number:** APFPC8146P
- Location Code:** Kolkata SEA(INCCU1)
- Document Type:** BE

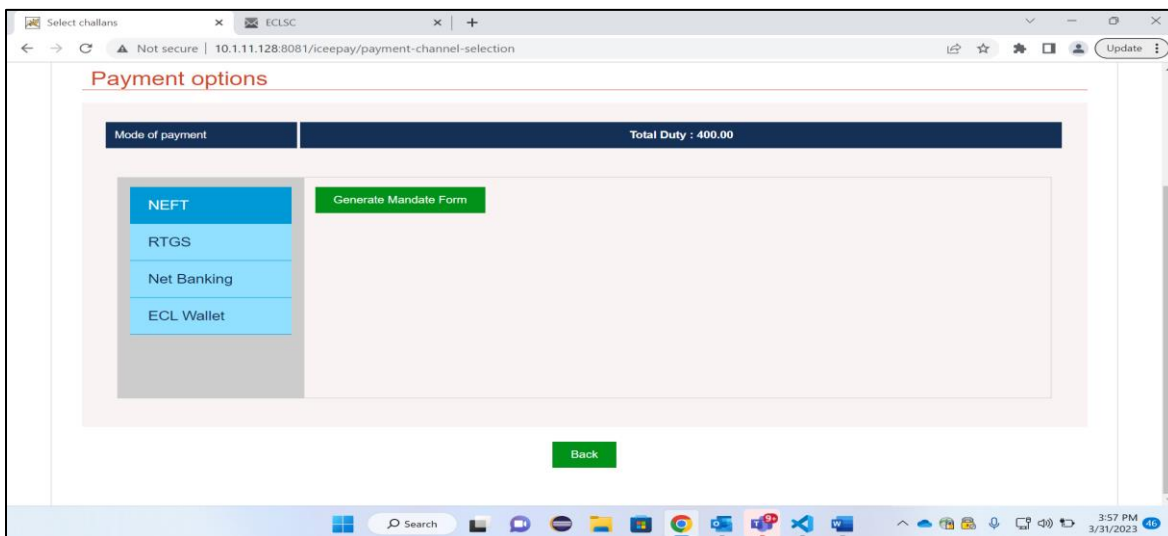
The main section is titled 'List of unpaid challans' and contains a table with the following data:

S.No.	Select	Challan No.	Challan Date	Document Number	Document Date	Total Amount
1	<input type="checkbox"/>	2042978690	Mar 23, 2023 2:22:33 PM	4605678	11-02-2023	4791043
2	<input type="checkbox"/>	2042978694	Mar 23, 2023 2:22:33 PM	4605692	11-02-2023	4791043
3	<input type="checkbox"/>	2042978716	Mar 23, 2023 2:22:31 PM	4606352	11-02-2023	1189615

At the bottom, there are 'Back' and 'Confirm Challan' buttons. A note at the bottom states: '*You can select maximum 10 challans at a time.'

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

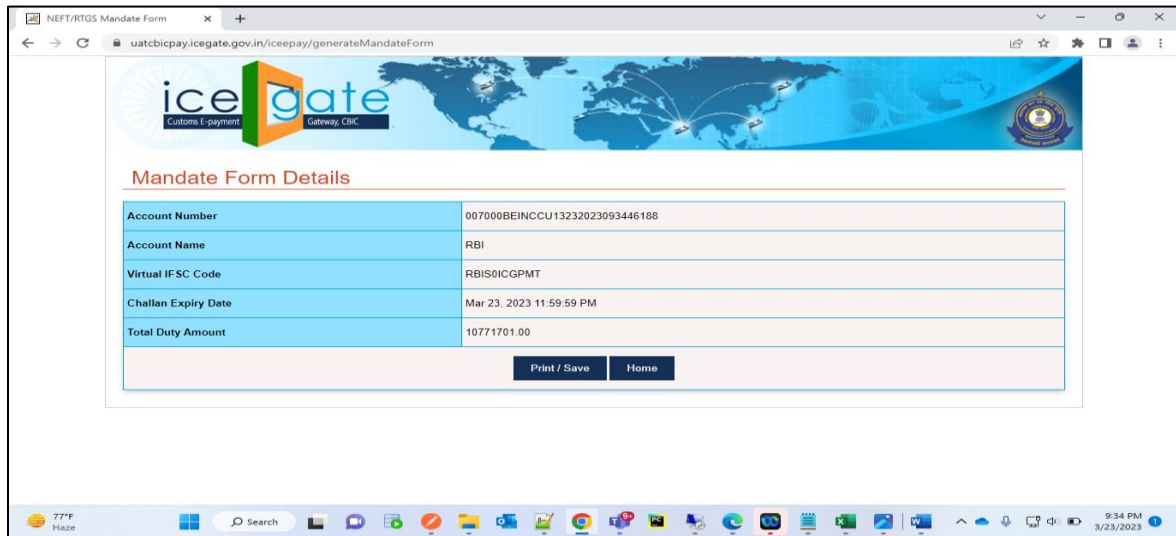
- f) After clicking on 'Confirm Challan' user will be navigated to Payment option page where user will find NEFT/RTGS. Once user select NEFT/RTGS a option to generate mandate form will be available as mentioned in below screen.



The screenshot displays the 'Payment options' interface within the ICEGATE system. At the top, the browser address bar shows '10.1.11.128:8081/iceepay/payment-channel-selection'. The page header includes the ICEGATE logo and the text 'INDIAN CUSTOMS NATIONAL TRADE PORTAL'. The main content area is titled 'Payment options' and features a 'Mode of payment' section. This section contains a list of payment methods: NEFT, RTGS, Net Banking, and ECL Wallet. A green button labeled 'Generate Mandate Form' is positioned to the right of this list. The 'Total Duty' is shown as 400.00. A green 'Back' button is located at the bottom of the page. The Windows taskbar at the bottom indicates the time as 3:57 PM on 3/31/2023.

- g) After clicking on Generate mandate form, a Mandate form with all the details will be generated. After that user can make the payment through Internet Banking or Over the Counter (OTC) by taking the print of the Mandate form. Once the transaction is successful, user can check the status of the challan payment on the E-payment Enquiry module (<https://cbicpay.icegate.gov.in/iceepay/enquiry>). Please note that , it might take upto 60 minutes to reflect transaction status.

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS



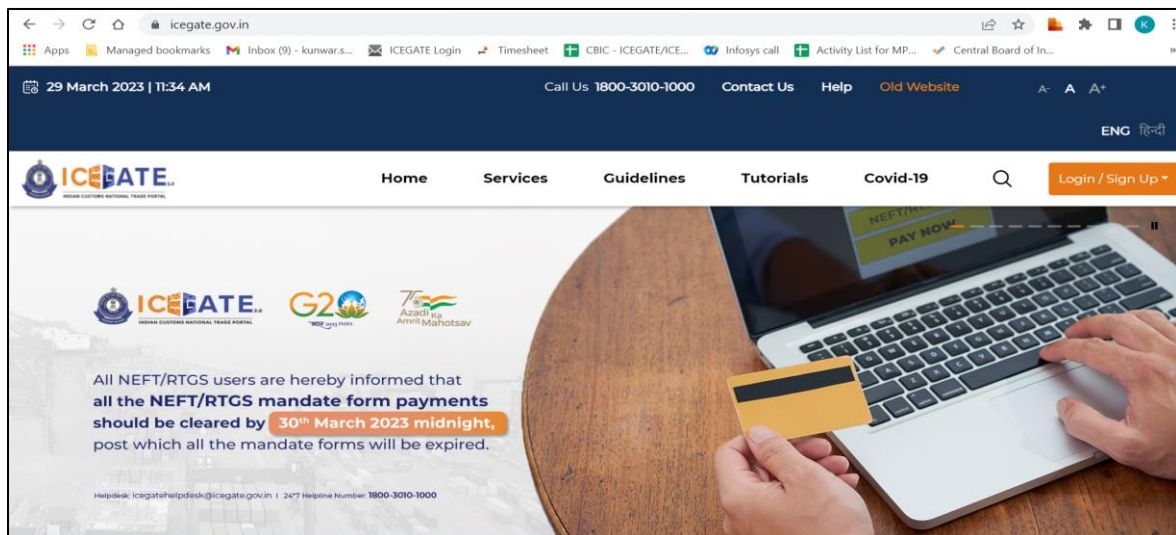
The screenshot shows a web browser window displaying the 'NEFT/RTGS Mandate Form' on the ICEGATE portal. The URL in the address bar is 'uatcbicpay.icegate.gov.in/iceepay/generateMandateForm'. The page features the ICEGATE logo and a world map background. Below the header, the 'Mandate Form Details' are listed in a table:

Account Number	007000BEINCCU13232023093446188
Account Name	RBI
Virtual IFSC Code	RBIS0ICGPMT
Challan Expiry Date	Mar 23, 2023 11:59:59 PM
Total Duty Amount	10771701.00

At the bottom of the table, there are two buttons: 'Print / Save' and 'Home'. The browser's taskbar at the bottom shows the system clock as 9:34 PM on 3/23/2023.

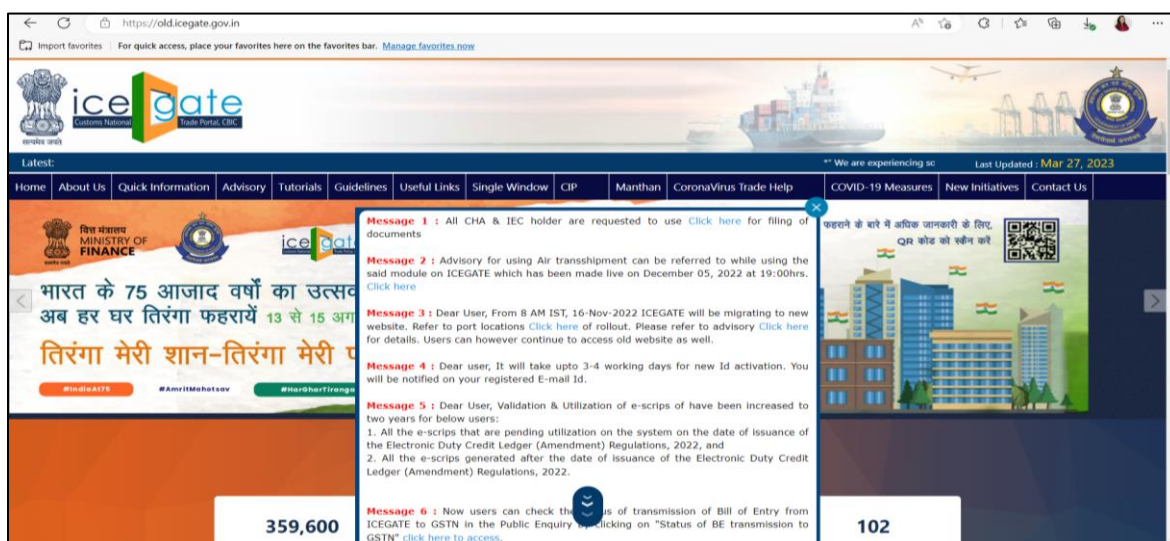
6.2 Challans Payment through Internet Banking

- a) User will go to www.icegate.gov.in and click on old website.

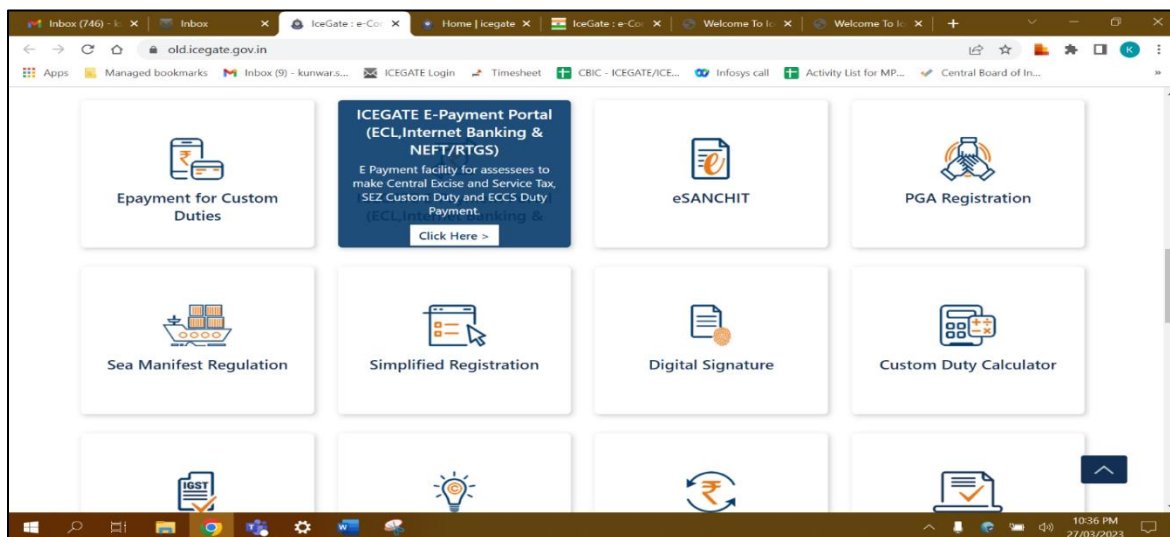


- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.

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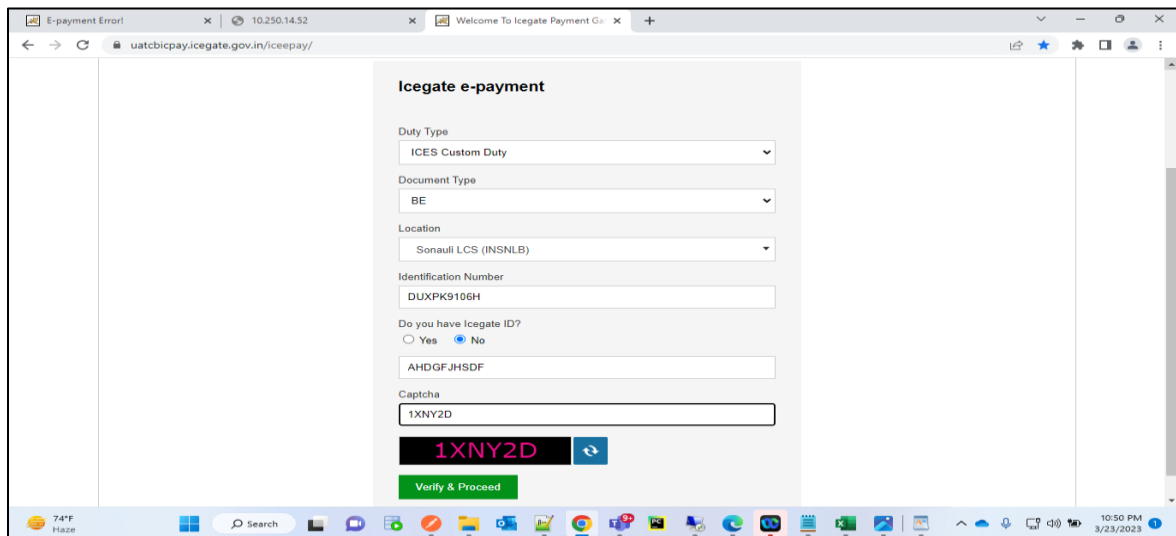
c) User will click on 'ICEGATE E-Payment Portal' box under 'Our Services'.



d) User will select the Duty type , Document type , Location and enter Identification number. After entering the details user will click on 'Verify & Proceed'.

Directorate General of Systems and Data Management

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS



Icegate e-payment

Duty Type:

Document Type:

Location:

Identification Number:

Do you have Icegate ID?
☐ Yes ☒ No

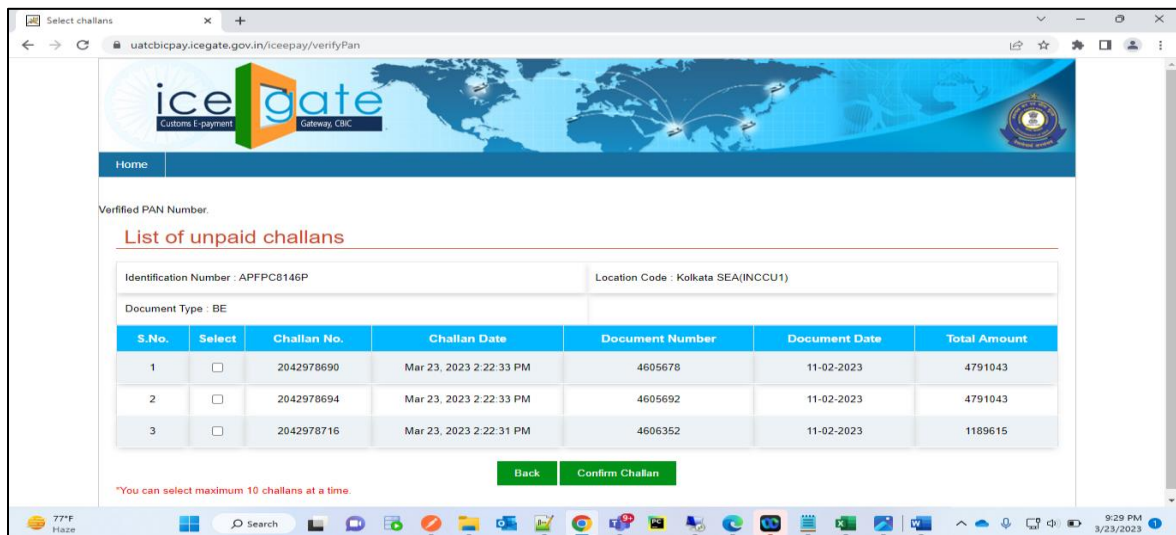
AHDGFJHSDF

Captcha:

1XNY2D

Verify & Proceed

- e) User will be able to see List of unpaid challans as mentioned below. User will select the challans against which Duty has to be paid.



Select challans

icegate Customs E-payment Gateway, CBIC

Home

Verified PAN Number.

List of unpaid challans

Identification Number : APFPC8146P Location Code : Kolkata SEA(INCCU1)

Document Type : BE

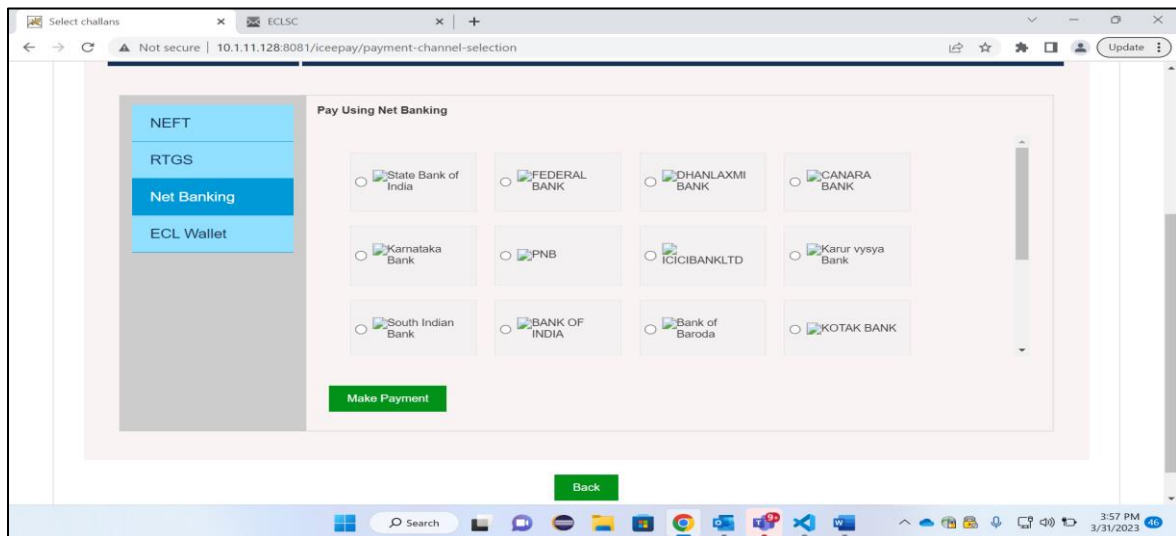
S.No.	Select	Challan No.	Challan Date	Document Number	Document Date	Total Amount
1	<input type="checkbox"/>	2042970690	Mar 23, 2023 2:22:33 PM	4605678	11-02-2023	4791043
2	<input type="checkbox"/>	2042970694	Mar 23, 2023 2:22:33 PM	4605692	11-02-2023	4791043
3	<input type="checkbox"/>	2042978716	Mar 23, 2023 2:22:31 PM	4606352	11-02-2023	1189615

Back Confirm Challan

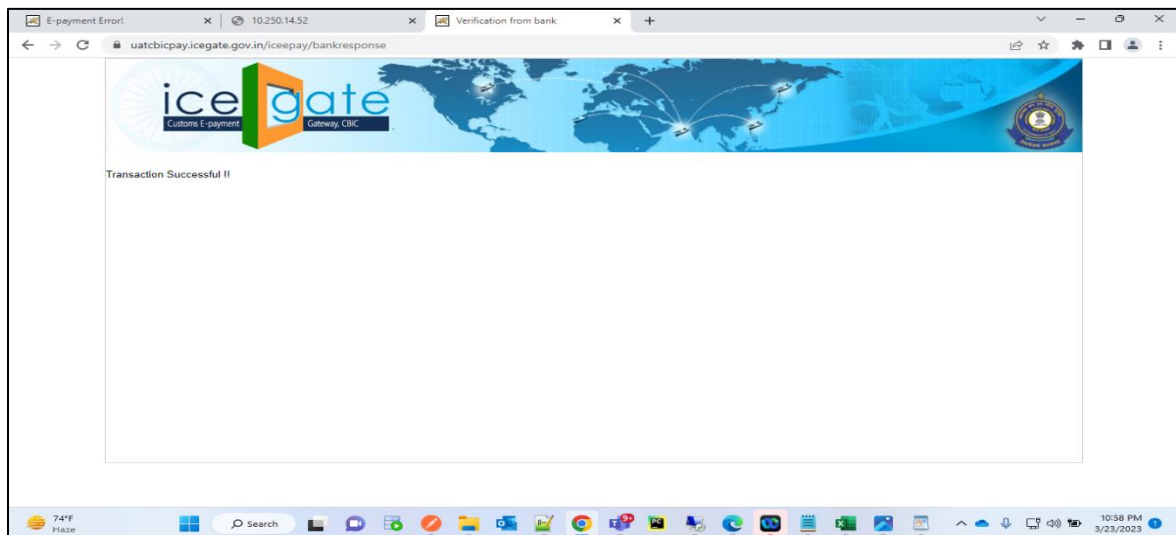
*You can select maximum 10 challans at a time.

- f) If user selects Internet Banking as mode of Payment, the list of authorized banks will be displayed from which user can select the desired bank for payment and click on 'Make Payment' button.

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- g) User will be routed to Bank's Internet Banking page and once the payment is successful user will be re-directed to ICEGATE page with 'Transaction Successful' message. Once the transaction is successful, user can check the status of the challan payment on the E-payment Enquiry module (<https://cbicpay.icegate.gov.in/iceepay/enquiry>).

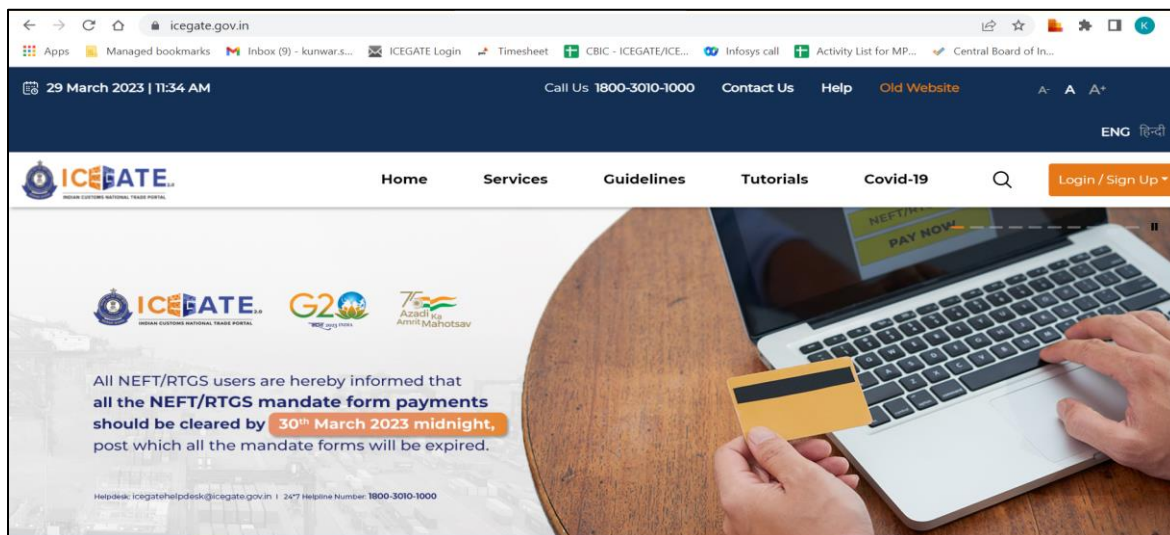


Directorate General of Systems and Data Management

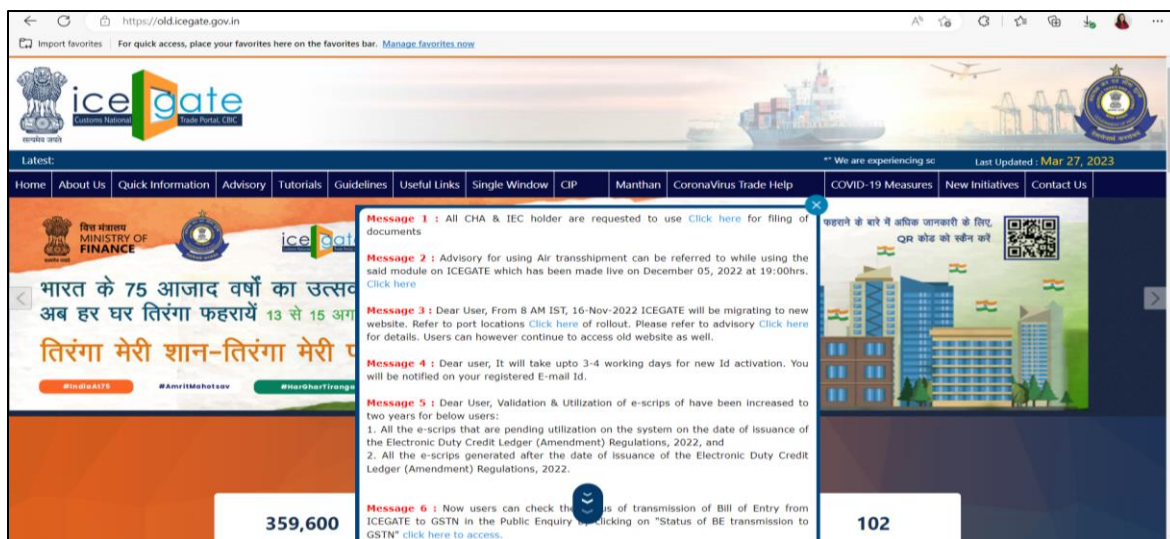
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6.3 Challans Payment through E-Cash Ledger

- a) User will go to www.icegate.gov.in and click on old website.

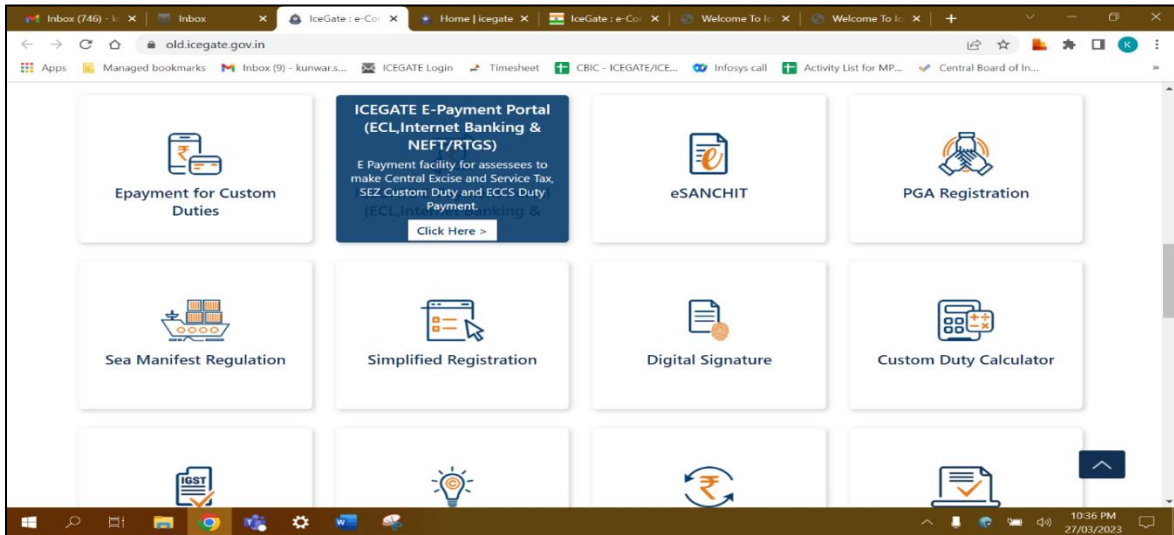


- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.

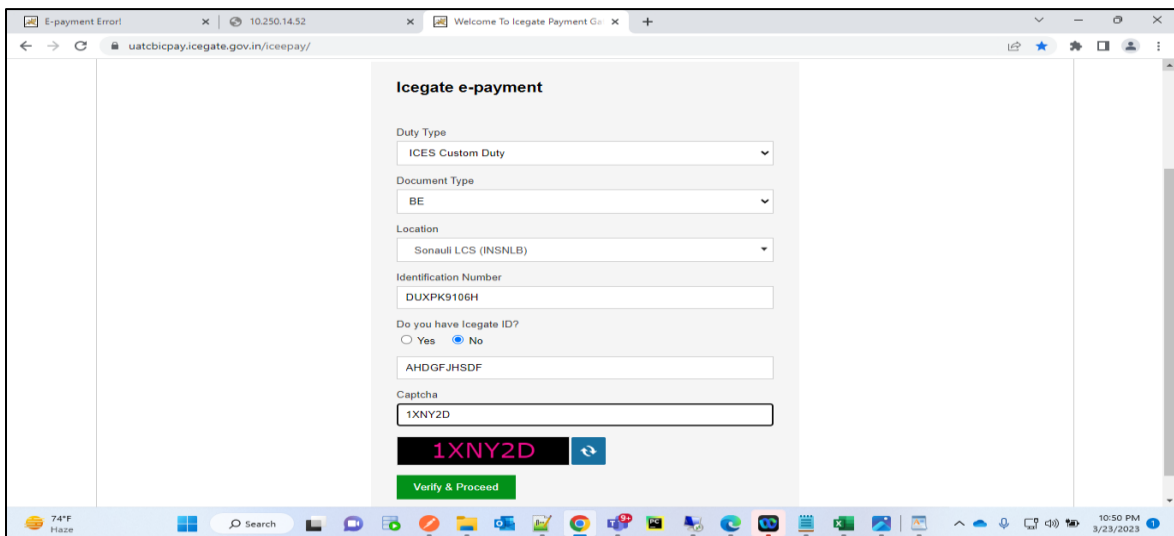


- c) User will click on 'ICEGATE E-Payment Portal' box under 'Our Services'.

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- d) User will select the Duty type , Document type , Location and enter Identification number. After entering the details user will click on 'Verify & Proceed'.



The screenshot shows the 'Icegate e-payment' form. The form fields are as follows:

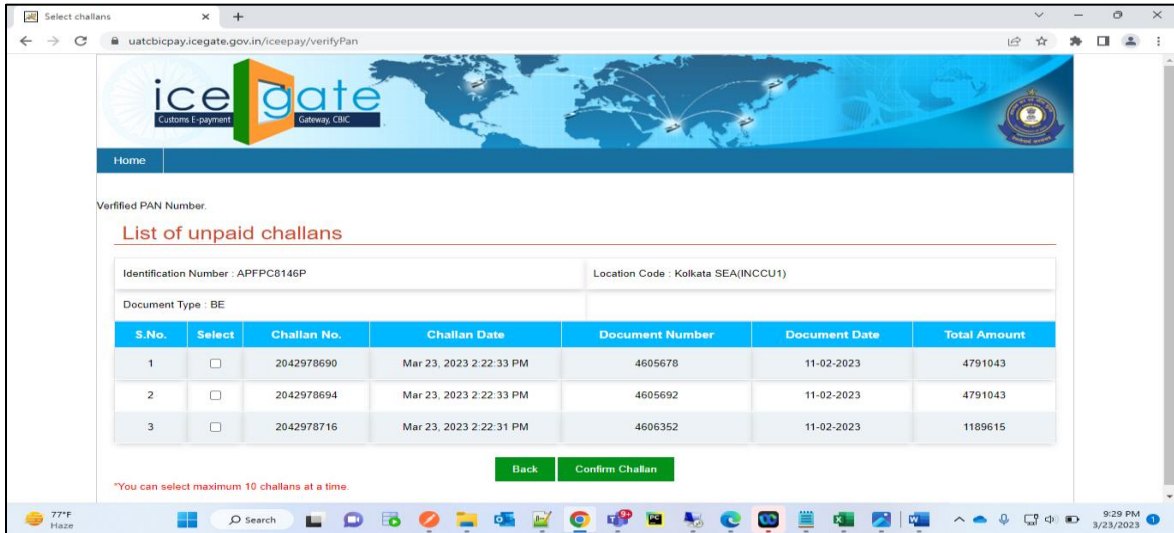
- Duty Type:** ICES Custom Duty (dropdown menu)
- Document Type:** BE (dropdown menu)
- Location:** Sonauli LCS (INSNLB) (dropdown menu)
- Identification Number:** DUXPK9106H (text input)
- Do you have Icegate ID?** Yes (radio button), No (radio button, selected)
- AHDGFJHSDF:** (text input)
- Captcha:** 1XNY2D (text input)
- Verify & Proceed:** (green button)

The bottom of the page shows a Windows taskbar with the system clock at 10:50 PM on 3/23/2023.

Directorate General of Systems and Data Management

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- e) User will be able to see List of unpaid challans as mentioned below. User will select the challans against which Duty has to be paid.



Select challans

uatcbicpay.icegate.gov.in/iceepay/verifyPan

ice gate
Customs E-payment Gateway, CBIC

Home

Verified PAN Number.

List of unpaid challans

Identification Number : APFPC8146P Location Code : Kolkata SEA(INCCU1)

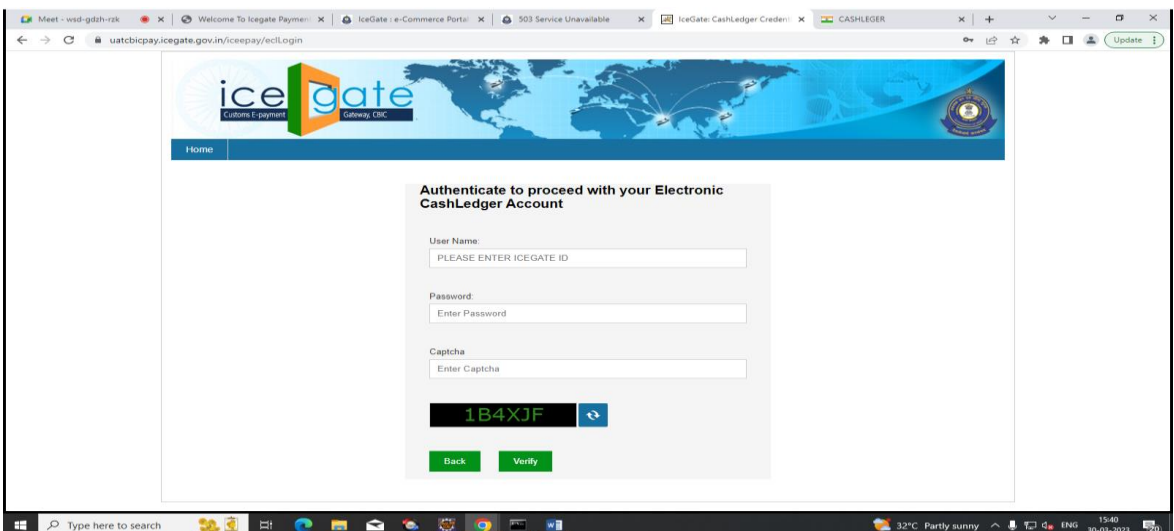
Document Type : BE

S.No.	Select	Challan No.	Challan Date	Document Number	Document Date	Total Amount
1	<input type="checkbox"/>	2042978690	Mar 23, 2023 2:22:33 PM	4605678	11-02-2023	4791043
2	<input type="checkbox"/>	2042978694	Mar 23, 2023 2:22:33 PM	4605692	11-02-2023	4791043
3	<input type="checkbox"/>	2042978716	Mar 23, 2023 2:22:31 PM	4606352	11-02-2023	1189615

*You can select maximum 10 challans at a time.

[Back](#) [Confirm Challan](#)

- f) If user selects Cash Ledger as mode of Payment, User needs to enter Username & Password and click on verify.



Meet - wsd-gdzh-rzk

Welcome To Icegate Payment

IceGate : e-Commerce Portal

503 Service Unavailable

IceGate CashLedger Credit

CASHLEDGER

uatcbicpay.icegate.gov.in/iceepay/ecillogin

ice gate
Customs E-payment Gateway, CBIC

Home

Authenticate to proceed with your Electronic CashLedger Account

User Name:
PLEASE ENTER ICEGATE ID

Password:
Enter Password

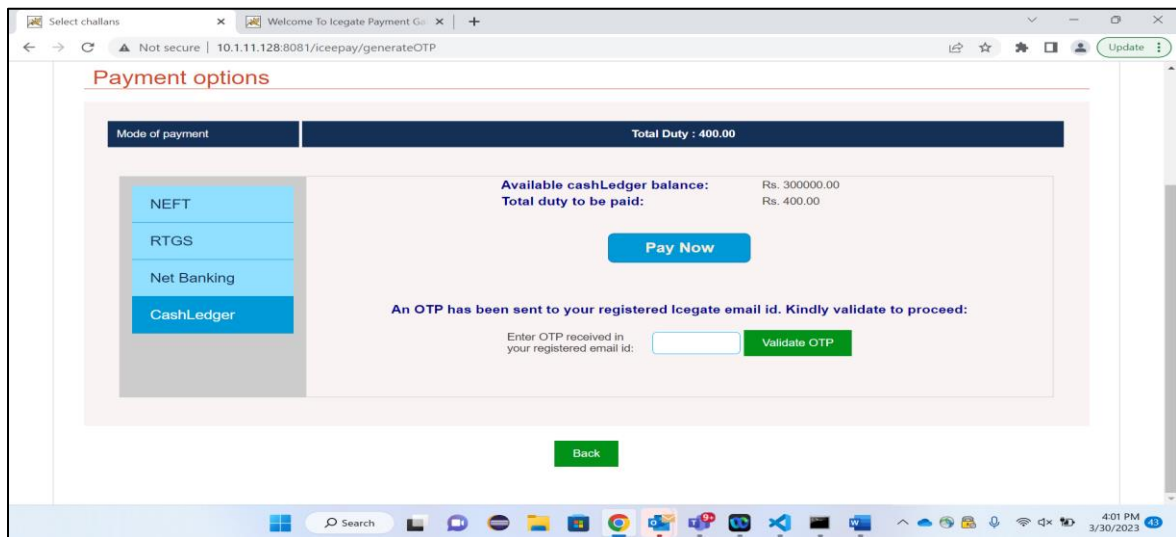
Captcha:
Enter Captcha

1B4XJF

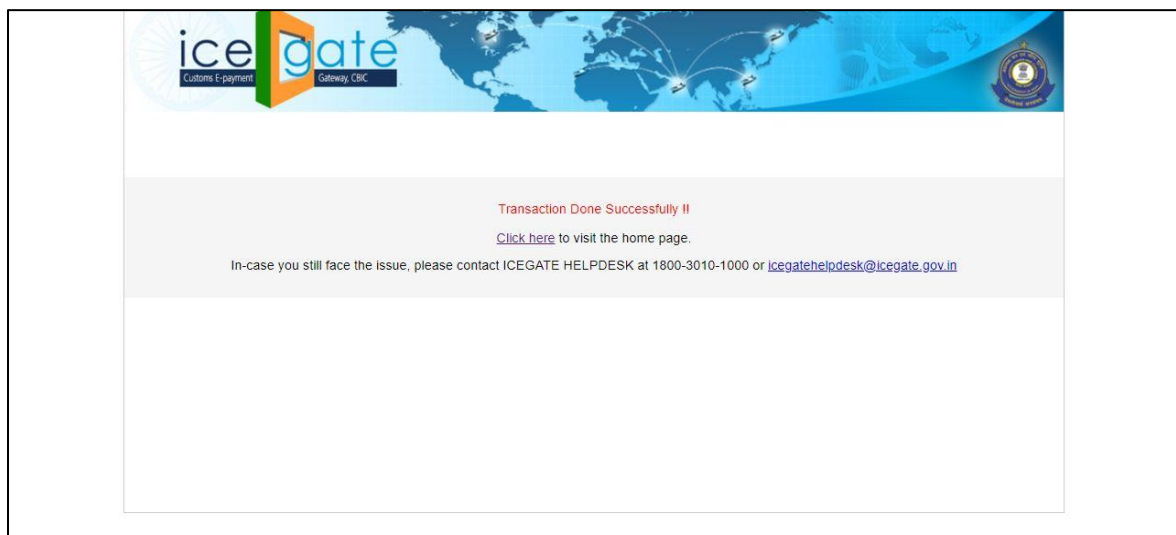
[Back](#) [Verify](#)

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

- g) User will click on Pay button and an OTP will be sent to user's registered mobile number and email id.



- h) Once the OTP is verified, the transaction will be completed successfully.



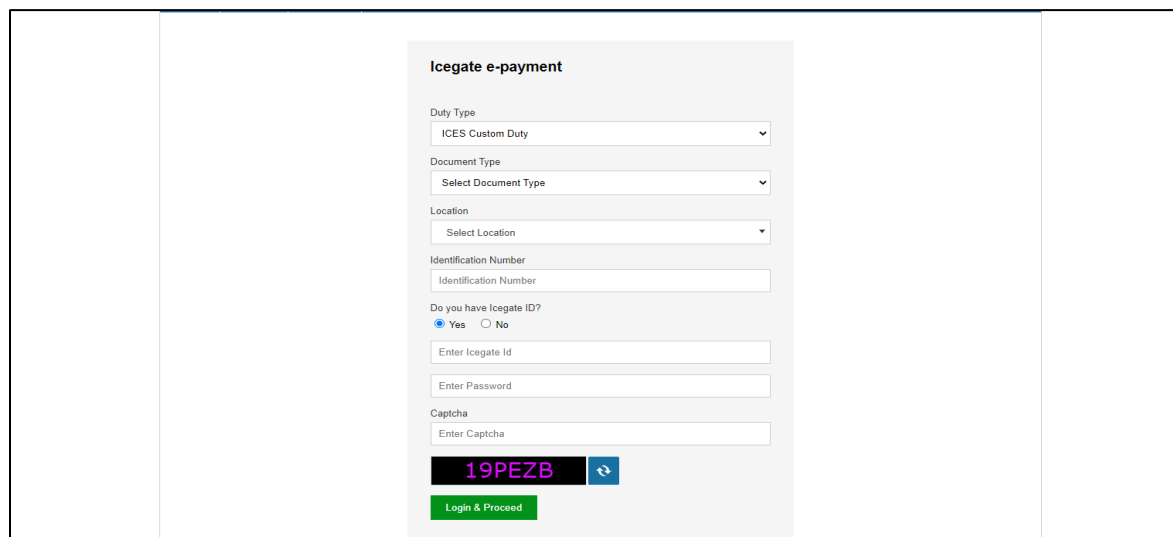
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7. Authorized banks for Custom duty through Net Banking

1. State Bank of India
2. ICICI Bank
3. Punjab National Bank
4. Bank of Baroda
5. South Indian Bank
6. Karnataka Bank
7. Federal Bank
8. Indian Overseas Bank
9. DhanLaxmi Bank
10. Karur Vysya Bank
11. Bank of India
12. Canara

Note:

- a. e-payment portal will be not be available from 11.30 PM to 1.30 AM.
- b. User are advised to clear Cache.
- c. Registered user are advised to login while paying challan duty.



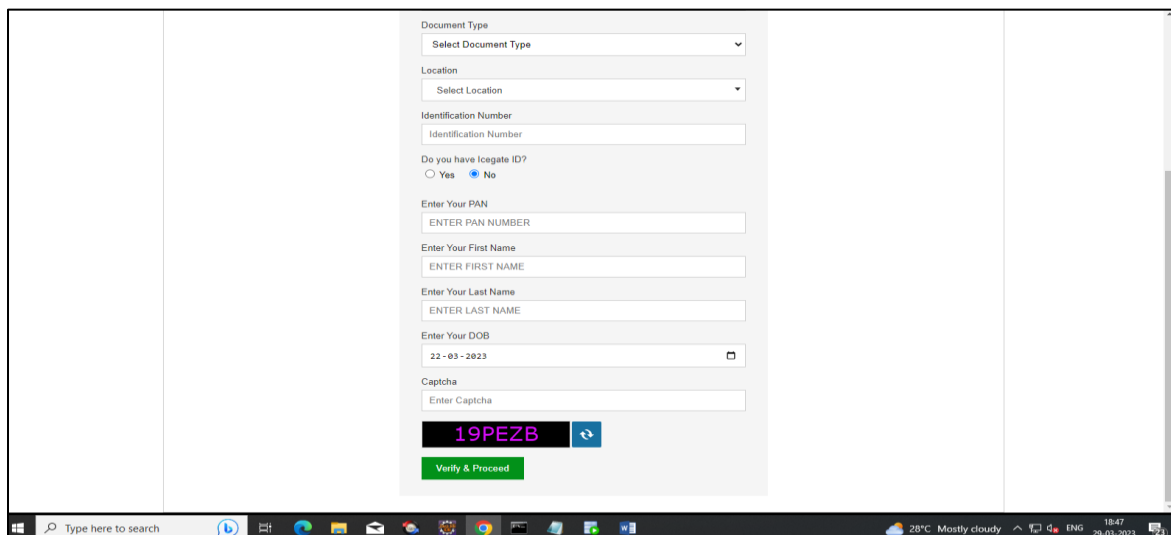
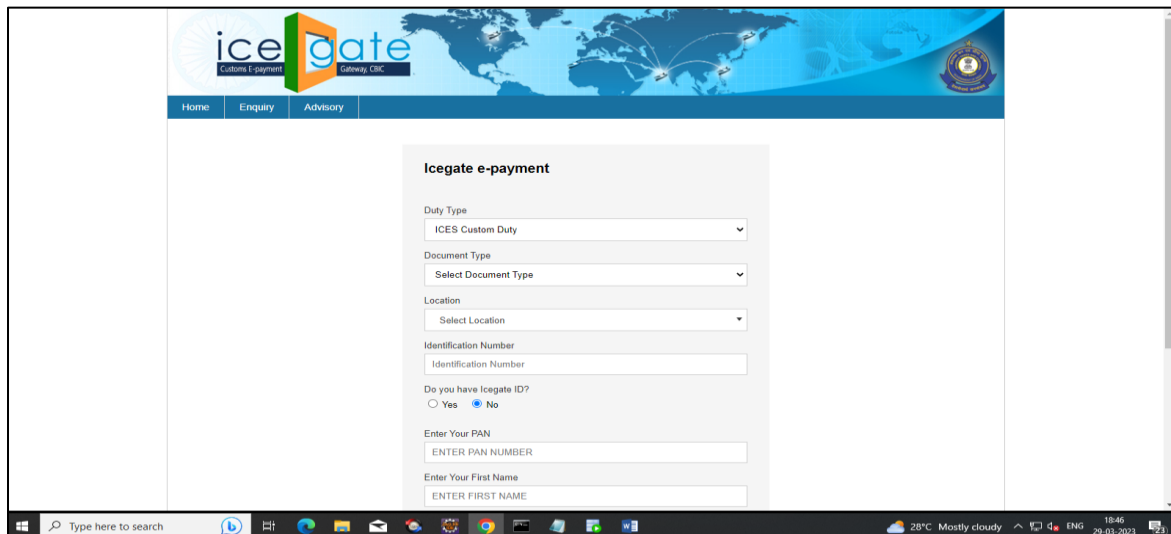
The screenshot shows the 'Icegate e-payment' login interface. It includes the following fields and options:

- Duty Type:** A dropdown menu with 'ICES Custom Duty' selected.
- Document Type:** A dropdown menu with 'Select Document Type' selected.
- Location:** A dropdown menu with 'Select Location' selected.
- Identification Number:** A text input field.
- Do you have Icegate ID?** Radio buttons for 'Yes' (selected) and 'No'.
- Enter Icegate Id:** A text input field.
- Enter Password:** A text input field.
- Captcha:** A text input field with a captcha image showing '19PEZB'.
- Login & Proceed:** A green button.

- d. Unregistered user need to submit their PAN details while paying challan duty. In case of payment rejection from third party application the amount will be recredited to user's ECL account that is created against this PAN. So it is

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CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

advised to the user to use same PAN to register at ICEGATE.



For any further queries or help kindly contact ICEGATE Helpdesk Team on icegatehelpdesk@icegate.gov.in or [1800-3010-1000](tel:1800-3010-1000)