Frequently Asked Questions (FAQs)
Import of Goods at Concessional Rate of Duty (IGCR)

Ques 1: Can I file monthly return if there is no utilization of imported goods in current month ?
Ans 1. Utilization for every month can be declared till 10th of the subsequent month in the IGCR module. If there is no utilization of imported goods in current month then users are advised to fill NIL return in next month and users can click on 'Click to File NIL return' button on monthly return screen to submit NIL return.

Ques 2. Can we update downloaded excel or it's name as per our need ?
Ans 2. Users cannot update the structure of the excel or modify its name

Ques 3. Why BCD value is fixed and can't be changed ?
Ans 3. BCD value is received from Customs application and this can not be updated.

Ques 4. Can I enter Bills of entry of Non IGCR items ?
Ans 4. Only the Bills of entry which are mapped with valid IIN and have IGCR items can be used while filling monthly return.

Ques 5. What are Qty Pending, Qty Re-Exported, Goods cleared in Home consumption, Qty Used For Intended Purpose, Qty Pending At Importer Premises, Qty Pending At JW Premises ?

Ans 5. Qty Pending - Quantity Pending at Importer's premises + Quantity Pending at Job Worker's premises.
Qty Re-Exported - Quantity which is exported as it is without any utilization.
Goods cleared in Home consumption - Quantity of Imported goods are cleared in domestic market.
Qty Used For Intended Purpose - Quantity used to prepare goods.
Qty Pending At Importer Premises - Quantity which is pending in Importer's warehouse or premises.
Qty Pending At JW Premises - Quantity which is sent to Job worker for processing of goods.

Qty Pending <= Qty Used For Intended Purpose+ Qty Re-Exported + Qty Goods cleared in Home consumption

Ques 6. Can we use both utilities WEBFORM and Upload Excel utilities to file Monthly Return ?
Ans 6. Yes. But, if user has more than 500 line items then users are advised to user Upload Excel utility.

Ques 7. Why am I getting issue of duplicate Bill of Entry while uploading Excel?
Ans 7. Please make sure your BE No, BE Date, Item Serial No, Invoice No and Port Code should be unique while uploading excel for each record.